



## Information Technology Services Organization—January 2026

- David Albrecht – Chief Information Officer
  - Nicole Robinson – Executive Assistant
  - Apurva Mehta – Associate CIO, Ed Tech & LC
    - Zack Ronald – Manager, Emerging Technologies
      - Katherine Ananis – AI Integration & Digital Learning Specialist
      - Theresa Nelson-Miller – Technology Experience Designer
      - (9 students)
    - John Jessoe – Director, Classroom Tech & AV Services
      - Michael DiFilippo – AV Technician & Academic Technology Specialist
      - Lauren Luis – UMB TV Administrator & Academic Technology Specialist
      - Mark O’Sullivan – Video Editor/Producer
      - Shawn Reardon – McCormack AV Office Supervisor
      - Christopher Rennie – University Hall AV Office Supervisor
      - Jack Tan – AV Technician
      - Vivian Tran – Wheatley AV Office Supervisor
      - Jeffrey Wade – Chief Audio Visual Engineer
      - (28 students)
- John Mazzarella – Assistant Vice Chancellor, Client Services
  - Nasser Abasali – Director, IT Service Desk
    - William Brooks – IT Service & Support Specialist
    - Christine Carpenito – Senior IT Service & Support Specialist
    - Rocky Haggard – Senior IT Service & Support Specialist
    - Andy Nguyen – IT Service & Support Specialist
    - (16 students)

- Trieu Ly – Director, IT Managed Services
  - Anh “Joe” Do – Mobile Labs Specialist
  - Matt McCubbin – IT Accessibility Coordinator
  - Ananta Sinha – Supervisor, Comp Op Systems & Services
  - David Wilson – Computer Lab Consultant
  - (8 students)
- Quan Nguyen – Director, IT Desktop Services
  - Andrew Arcadipane – Desktop Applications Support Consultant
  - Nadya Clark – Desktop Support Consultant
  - Binh Le – Desktop Support Consultant
  - Quyen “John” Ly – Desktop Support Consultant
  - Hung Nguyen – Desktop Application Support Consultant
  - Tam Nguyen – Desktop Application Support Consultant
  - Daniel Okoh – Desktop Repair Technician
  - Hung Van Ong – Desktop Support Consultant
  - (2 students)
- Wil Khouri – Assistant Vice Chancellor & Chief Information Security Officer, Information Security
  - *Open Position – Information Security Specialist*
  - David Bonczar – Senior Information Security Architect
  - Daniel Mayer – Endpoint Security & Threat Hunting Analyst
  - Alison Murray – Senior Information Security Specialist
- *Open Position – Assistant Vice Chancellor, Application Services*
  - Peter Tierney – Director, Applications Administration & Support
    - Jeeva Arthur – Database Developer
    - Binh Ly – ITLC Systems Specialist
    - Anthony Manibusan – Application Administrator II
    - Tom McClellan – Business Systems Analyst II
    - Bhavesh Shah – Database Administrator

- Lee Moua – Director, Data Integration
  - Cho Lim – Data Integration Specialist
  - Phung Vo – Data Integration Specialist
- *Open Position – Assistant Vice Chancellor, Business Operations*
  - *Open Position – Administrative Assistant II*
  - *Open Position – Administrative Assistant*
  - Eleanor Brown – Assistant Business Manager
  - Tiffany Lam – Business Manager
- Jamie Soule – Director, Network Services
  - *Open Position – Clerk IV*
  - *Open Position – Network Security Operations Engineer*
  - *Open Position – Operations Technician*
  - Kurt Charlton – Operations Technician
  - Sayeed Chowdhury, Jr. – Network Engineer
  - Carmine DiFilippo – Technical Specialist II
  - Donald Foye – Senior Network Engineer
  - Scott Gilbert – Senior Network Engineer
  - Damond Lassiter – CIS Telecom Network Engineer
  - Eduardo Luciano – Network Administrator
  - Larry McKeon – Telecom PBX Engineer
  - Mimoza Papargjir – Administrative Assistant I
  - Robert Siebert – Staff Assistant
- Marla Filoso – Director, Systems
  - (Open Position) – Senior Systems Administrator
  - Yuk Fung – Enterprise System Administrator
  - Daniel McDonald – Linux Web & HPC Administrator
  - Luci Nguyen – System Administrator
  - Chhorda Rorth – Enterprise System Administrator
- Byron Garcia – Director, IT Project Management
  - David Gorfine – IT Project Manager
  - Nisha Karna – IT Project Manager
  - Sheri Ryder – IT Project Manager

## IT Partners

### *Technology-Focused Departments*

#### Learning Design Services

- Paula Thorsland – Director of Learning Design Services
- Rrezarta Agimi – Assistant Director, Online Learning Design & Development
- Melody Liu – Senior Learning Designer
- Kalindi Mehta – Senior Learning Management System Administrator
- Eva Grouling Snider – Educational Technologist
- Gerald Sheehan – Senior Learning Designer
- Linda Sudlesky – Senior Learning Designer
- Peter Tofuri, Jr. – Learning Management System Administrator
- Irene Yukhananov – Digital Initiatives Lead

#### Research

- Bala Sundaram – VP for Rsrch & Strategic Initiatives
- Jeffrey Dusenberry – Director, Research Computing
- Open Position – System Professional

#### Website Services

- Brittany Terpstra – Director of Website Development
- Senior Web Designer/Developer
- Kevin Gerich – Senior Web Developer
- Daniel Heck – Web Designer/Developer
- Lisa Link – Senior Web Designer/Developer
- Peter Tattlebaum – Senior Web Developer

### *Technology Partners Embedded in Non-Technology Departments*

#### Academic Affairs

- Amy Cook – Associate Provost
- Academic Affairs – Andrew Perumal – Associate Provost
- Academic Affairs – Chris Mullen – Salesforce (CRM) Administrator

#### Academic Support Services

- Joe DeVivo – Information & Systems Administrator

#### Administration & Finance

- Tim Dunn – Managing Director of Campus Basic Services



## Applied Linguistics

- Apostolos Koutropoulos – Online Program Manager

## Center for Clinical Education and Research (CCER)

- Katharine Middleton – Simulation Operations Specialist
- Rosemary Samia – Simulation Director

## College of Education & Human Development

- Gary Chan – Information & Systems Administrator

## Computer Science

- Tom Mullaly – Senior Systems Administrator

## Enrollment Management

- Danny Luu – Director of Enrollment IT Systems

## Enrollment Management

- Gustavo Portillo – Assistant Director of Enrollment IT Systems

## Healey Library

- Yueqing Chen – Head of Library Systems and Discovery Services

## Institute of Community Inclusion (ICI)

- Jeff Coburn – Senior Web Services Manager

## Manning College of Nursing & Health Sciences (MCNHS)

- Larson Rogers – Information Systems Manager

## Office of Emergency Management

- Justin Comeau – Director of Emergency Enterprise Risk Management

## Parking & Transportation

- Dung Do – Assistant Director of Transportation Services

## Print & Distribution Services

- Kahrim Wade – Executive Director

## Psychology Department

- Eric Berry – Director of Laboratories
- Henry Lay – Assistant Director of Laboratories



Quinn Graphics

- Peggy Tippit – IT Specialist

Registrar's Office

- Mike Pollard – Associate Registrar for Technology

School for the Environment (SFE)

- Francesco Peri – Research Engineer / Project Manager

Student Affairs Technical Services

- Chris Colon – Director

Student Equity, Access & Success (SEAS)

- Larry Kao – IT Support Coordinator