

Garrett Smith
Interim Chief Information Officer

Nicole Robinson
Executive Assistant

Apurva Mehta
Assoc. CIO, Ed Tech & LC

Zack Ronald
Manager, Emerging
Technologies

- **Katherine Ananis**
AI Integration & Digital Learning Specialist
- **Theresa Nelson-Miller**
Technology Experience Designer
(9 students)

John Jessoe
Director, Class Tech & AV Svcs

- **Michael DiFilippo**
AV Technician and Academic Technology Specialist
- **Lauren Luis**
UMB TV Administrator and Academic Technology Specialist
- **Mark O'Sullivan**
Video Editor/Producer
- **Shawn Reardon McCormack**
AV Office Supervisor
- **Christopher Rennie**
University Hall AV Office Supervisor
- **Jack Tan**
AV Technician
- **Vivian Tran**
Wheatley AV Office Supervisor
- **Jeffrey Wade**
Chief Audio Visual Engineer
(28 students)

John Mazzarella
Asst. VC, Client Services

Nasser Abasali
Director, IT Service Desk

- **William Brooks**
IT Service & Support Specialist
- **Christine Carpenito**
Senior IT Service & Support Specialist
- **Rocky Haggard**
Senior IT Service & Support Specialist
- **Andy Nguyen**
IT Service & Support Specialist
(16 students)

Trieu Ly
Director, IT Managed Services

- **Anh "Joe" Do**
Mobile Labs Specialist
- **Matt McCubbin**
IT Accessibility Coordinator
- **Ananta Sinha**
Supervisor, Comp Op System and Services
- **David Wilson**
Computer Lab Consultant
(8 students)

Quan Nguyen
Director, IT Desktop Services

- **Andrew Arcadipane**
Desktop App Suppt. Consultant
- **Nadya Clark**
Desktop Support Consultant
- **Binh Le**
Desktop Support Consultant
- **Quyen "John" Ly**
Desktop Support Consultant
- **Hung Nguyen**
Desktop App Suppt. Consultant
- **Tam Nguyen**
Desktop App Suppt. Consultant
- **Daniel Okoh**
Desktop Repair Technician
- **Hung Van Ong**
Desktop Support Consultant
(2 students)

Wil Khouri
Asst. VC and CISO

Information Security

- **David Bonczar**
Senior Information Security Architect
- **Daniel Mayer**
Endpoint Security & Threat Hunting Analyst
- **Alison Murray**
Senior Information Security Specialist

Maria Filoso
Director, Systems

- **Open Position**
Senior Systems Administrator
- **Yuk Fung**
Enterprise System Administrator
- **Daniel McDonald**
Linux Web and HPC Administrator
- **Luci Nguyen**
System Administrator
- **Chhorda Rorth**
Enterprise System Administrator

Byron Garcia
Director, IT Project Management

- **David Gorfine**
IT Project Manager
- **Nisha Karna**
IT Project Manager
- **Sheri Ryder**
IT Project Manager

Michael Tull
Asst. VC, Business Operations

Business Operations

- **Open Position**
Administrative Assistant II
- **Christine Boseman**
Administrative Assistant
- **Eleanor Brown**
Assistant Business Manager
- **Tiffany Lam**
Business Manager

Jamie Soule
Director, Network Services

- **Open Position**
Clerk IV
- **Open Position**
Network Security Operations Engineer
- **Open Position**
Operations Technician
- **Kurt Charlton**
Operations Technician
- **Sayed Chowdhury, Jr.**
Network Engineer
- **Carmine DiFilippo**
Technical Specialist II
- **Donald Foye**
Senior Network Engineer
- **Scott Gilbert**
Senior Network Engineer
- **Damond Lassiter**
CIS Telecom Network Engineer
- **Eduardo Luciano**
Network Administrator
- **Larry McKeon**
Telecom PBX Engineer
- **Mimoza Papargjir**
Administrative Assistant I
- **Robert Siebert**
Staff Assistant

Open Position
Asst. VC, Application Services

Peter Tierney
Director, App Admin & Support

- **Jeeva Arthur**
Database Developer
- **Binh Ly**
ITLC Systems Specialist
- **Anthony Manibusan**
Application Administrator II
- **Tom McClennan**
Business Systems Analyst II
- **Bhavesh Shah**
Database Administrator

Lee Moua
Director, Data Integration

- **Cho Lim**
Data Integration Specialist
- **Phung Vo**
Data Integration Specialist

IT Partners
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Information Technology Services Organization—December 2025

- Garrett Smith – Interim Chief Information Officer
 - Nicole Robinson – Executive Assistant
 - Apurva Mehta – Associate CIO, Ed Tech & LC
 - Zack Ronald – Manager, Emerging Technologies
 - Katherine Ananis – AI Integration & Digital Learning Specialist
 - Theresa Nelson-Miller – Technology Experience Designer
 - (9 students)
 - John Jessoe – Director, Classroom Tech & AV Services
 - Michael DiFilippo – AV Technician & Academic Technology Specialist
 - Lauren Luis – UMB TV Administrator & Academic Technology Specialist
 - Mark O’Sullivan – Video Editor/Producer
 - Shawn Reardon – McCormack AV Office Supervisor
 - Christopher Rennie – University Hall AV Office Supervisor
 - Jack Tan – AV Technician
 - Vivian Tran – Wheatley AV Office Supervisor
 - Jeffrey Wade – Chief Audio Visual Engineer
 - (28 students)
- John Mazzarella – Assistant Vice Chancellor, Client Services
 - Nasser Abasali – Director, IT Service Desk
 - William Brooks – IT Service & Support Specialist
 - Christine Carpenito – Senior IT Service & Support Specialist
 - Rocky Haggard – Senior IT Service & Support Specialist
 - Andy Nguyen – IT Service & Support Specialist
 - (16 students)

- Trieu Ly – Director, IT Managed Services
 - Anh “Joe” Do – Mobile Labs Specialist
 - Matt McCubbin – IT Accessibility Coordinator
 - Ananta Sinha – Supervisor, Comp Op Systems & Services
 - David Wilson – Computer Lab Consultant
 - (8 students)
- Quan Nguyen – Director, IT Desktop Services
 - Andrew Arcadipane – Desktop Applications Support Consultant
 - Nadya Clark – Desktop Support Consultant
 - Binh Le – Desktop Support Consultant
 - Quyen “John” Ly – Desktop Support Consultant
 - Hung Nguyen – Desktop Application Support Consultant
 - Tam Nguyen – Desktop Application Support Consultant
 - Daniel Okoh – Desktop Repair Technician
 - Hung Van Ong – Desktop Support Consultant
 - (2 students)
- Wil Khouri – Assistant Vice Chancellor & Chief Information Security Officer, Information Security
 - David Bonczar – Senior Information Security Architect
 - Daniel Mayer – Endpoint Security & Threat Hunting Analyst
 - Alison Murray – Senior Information Security Specialist
- *Open Position – Assistant Vice Chancellor, Application Services*
 - Peter Tierney – Director, Applications Administration & Support
 - Jeeva Arthur – Database Developer
 - Binh Ly – ITLC Systems Specialist
 - Anthony Manibusan – Application Administrator II
 - Tom McClennan – Business Systems Analyst II
 - Bhavesh Shah – Database Administrator

- Lee Moua – Director, Data Integration
 - Cho Lim – Data Integration Specialist
 - Phung Vo – Data Integration Specialist
- Michael Tull – Assistant Vice Chancellor, Business Operations
 - *Open Position – Administrative Assistant II*
 - Christine Boseman – Administrative Assistant
 - Eleanor Brown – Assistant Business Manager
 - Tiffany Lam – Business Manager
- Jamie Soule – Director, Network Services
 - *Open Position – Clerk IV*
 - *Open Position – Network Security Operations Engineer*
 - *Open Position – Operations Technician*
 - Kurt Charlton – Operations Technician
 - Sayeed Chowdhury, Jr. – Network Engineer
 - Carmine DiFilippo – Technical Specialist II
 - Donald Foye – Senior Network Engineer
 - Scott Gilbert – Senior Network Engineer
 - Damond Lassiter – CIS Telecom Network Engineer
 - Eduardo Luciano – Network Administrator
 - Larry McKeon – Telecom PBX Engineer
 - Mimoza Papargjir – Administrative Assistant I
 - Robert Siebert – Staff Assistant
- Marla Filoso – Director, Systems
 - (Open Position) – Senior Systems Administrator
 - Yuk Fung – Enterprise System Administrator
 - Daniel McDonald – Linux Web & HPC Administrator
 - Luci Nguyen – System Administrator
 - Chhorda Rorth – Enterprise System Administrator
- Byron Garcia – Director, IT Project Management
 - David Gorfine – IT Project Manager
 - Nisha Karna – IT Project Manager
 - Sheri Ryder – IT Project Manager



IT Partners

Technology-Focused Departments

Learning Design Services

- Paula Thorsland – Director of Learning Design Services
- Rrezarta Agimi – Assistant Director, Online Learning Design & Development
- Melody Liu – Senior Learning Designer
- Kalindi Mehta – Senior Learning Management System Administrator
- Eva Grouling Snider – Educational Technologist
- Gerald Sheehan – Senior Learning Designer
- Linda Sudlesky – Senior Learning Designer
- Peter Tofuri, Jr. – Learning Management System Administrator
- Irene Yukhananov – Digital Initiatives Lead

Research

- Bala Sundaram – VP for Rsrch & Strategic Initiatives
- Jeffrey Dusenberry – Director, Research Computing
- Open Position – System Professional

Website Services

- Brittany Terpstra – Director of Website Development
- Senior Web Designer/Developer
- Kevin Gerich – Senior Web Developer
- Daniel Heck – Web Designer/Developer
- Lisa Link – Senior Web Designer/Developer
- Peter Tattlebaum – Senior Web Developer

Technology Partners Embedded in Non-Technology Departments

Academic Affairs

- Amy Cook – Associate Provost
- Academic Affairs – Andrew Perumal – Associate Provost
- Academic Affairs – Chris Mullen – Salesforce (CRM) Administrator

Academic Support Services

- Joe DeVivo – Information & Systems Administrator

Administration & Finance

- Tim Dunn – Managing Director of Campus Basic Services



Applied Linguistics

- Apostolos Koutropoulos – Online Program Manager

Center for Clinical Education and Research (CCER)

- Katharine Middleton – Simulation Operations Specialist
- Rosemary Samia – Simulation Director

College of Education & Human Development

- Gary Chan – Information & Systems Administrator

Computer Science

- Tom Mullaly – Senior Systems Administrator

Enrollment Management

- Danny Luu – Director of Enrollment IT Systems

Enrollment Management

- Gustavo Portillo – Assistant Director of Enrollment IT Systems

Healey Library

- Yueqing Chen – Head of Library Systems and Discovery Services

Institute of Community Inclusion (ICI)

- Jeff Coburn – Senior Web Services Manager

Manning College of Nursing & Health Sciences (MCNHS)

- Larson Rogers – Information Systems Manager

Office of Emergency Management

- Justin Comeau – Director of Emergency Enterprise Risk Management

Parking & Transportation

- Dung Do – Assistant Director of Transportation Services

Print & Distribution Services

- Kahrim Wade – Executive Director

Psychology Department

- Eric Berry – Director of Laboratories
- Henry Lay – Assistant Director of Laboratories



Quinn Graphics

- Peggy Tippit – IT Specialist

Registrar's Office

- Mike Pollard – Associate Registrar for Technology

School for the Environment (SFE)

- Francesco Peri – Research Engineer / Project Manager

Student Affairs Technical Services

- Chris Colon – Director

Student Equity, Access & Success (SEAS)

- Larry Kao – IT Support Coordinator