

# Feasibility Analysis of a Ferry Service at the John T. Fallon State Pier



Prepared by the Urban Harbors Institute for the Division of Marine Operations at UMass Boston  
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## I. Background

Columbia Point, in the Dorchester neighborhood of Massachusetts, is home to several businesses, cultural institutions, and educational institutions. While the area already experiences heavy vehicle traffic at peak times, recent and slated development on and around Columbia Point suggests potential increases in roadway congestion and a need for additional transportation options (*i.e.*, a ferry service) to and from Columbia Point. Furthermore, with more residential units on the peninsula—including the new dormitories at the University of Massachusetts Boston (UMass Boston) and proposed housing on the former site of the Bayside Exposition Center—there may be additional interest in a ferry service to travel to downtown Boston and/or the Boston Harbors Islands.

Even prior to the unfolding of recent development projects on Columbia Point, a potential ferry route was identified in a study by Boston Harbor Now (“Quincy and Columbia Point Ferry: Business Plan for New Water Transportation Service”<sup>1</sup>) as being a viable option to connect travelers between downtown Boston, Quincy, and Dorchester.

Building on Boston Harbor Now’s findings and increasing interest in Columbia Point development projects, the UMass Boston Division of Marine Operations sought and received funding from the Massachusetts Seaport Economic Council to conduct a feasibility study for a ferry at the John T. Fallon State Pier (for the remainder of the report, this service will be called the “potential ferry service”). Figure 1 displays a map of the potential ferry service, routes, and destinations.

An additional study evaluated the in-water and upland design options to determine if a docking facility, ferry terminal, and related access features were possible at the Fallon Pier site. The study concluded that, with certain layouts and orientations of docks and walkways, the site could safely accommodate a ferry service and related activities.

Building on these findings, this study explores operational aspects of a potential ferry service including ticket rates, schedules, parking needs, connections to other modes of transportation, and potential destinations/service routes. This study also investigates general interest in the potential ferry service, and how the ferry may be used (*e.g.*, commute, leisure). This report provides an overview of recommendations based on 1) an analysis of other ferry operations, and 2) survey responses from more than 400 people. The study findings can assist with future efforts evaluate interest in and feasibility of the potential ferry service.

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<sup>1</sup> Boston Harbor Now. Quincy and Columbia Point Ferry: Business Plan for New Water Transportation Service. Online at: <https://www.bostonharbornow.org/wp-content/uploads/2019/04/BHN-Water-Trans-report-Quincy-and-Columbia-FINAL.pdf>

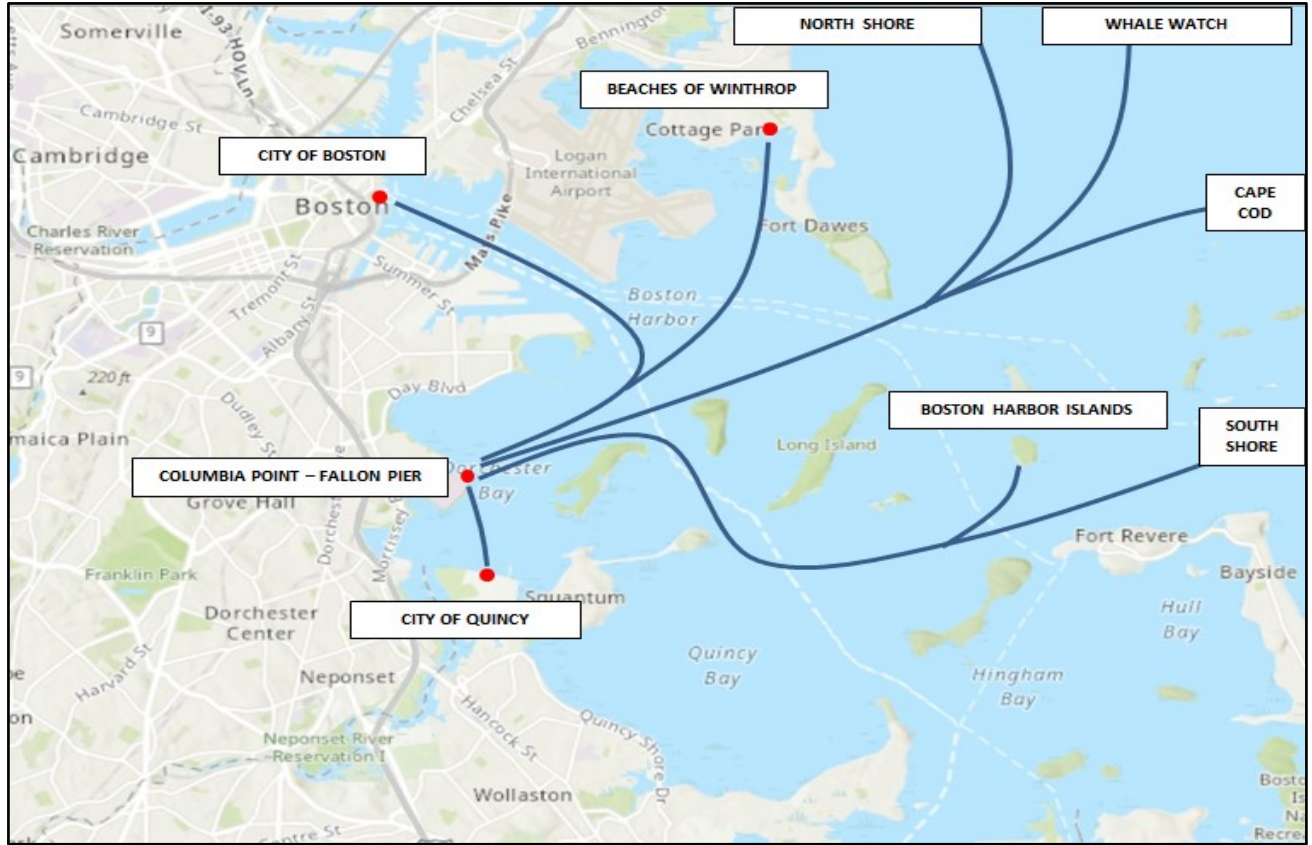


Figure 1: Map of Potential John T. Fallon Pier Ferry Service Routes

## II. Research Methods

To evaluate the feasibility of a potential ferry service, the study’s methodology consisted of two main steps:

- A. *Analysis of comparable ferry services*: Reviewed information about other ferry services to (1) develop a dataset detailing how those services operate in the Northeast and (2) to provide a foundation for the survey questions.
- B. *Fallon Pier feasibility survey*: Developed and implemented an online survey to gauge interest from possible ferry riders and better understand rider preferences regarding the schedule, ticket prices, connecting modes of transportation, and other important ferry service details.

More details on the methodology are below.

### A. Analysis of Comparable Ferry Services

This study’s first objective was to gather detailed information on active comparable ferry services. Our efforts primarily focused on services in Massachusetts with a few located in Rhode Island. Ferry services were identified through Internet research and document reviews. Type of data gathered through online research and interviews included:

- Ferry schedules
- Ticket prices
- Parking rates and accessibility
- Multimodal transportation connections
- Vessel operation and maintenance

We categorized the ferry services as either leisure or commuter-leisure. Leisure mainly catered to recreational and tourist trips (*e.g.*, Provincetown Fast Ferry, Boston Harbor Island Cruises, Cuttyhunk Ferry Company) and the commuter-leisure catered to both commuters and tourists (*e.g.*, Seaport Ferry, Steamship Authority Martha’s Vineyard Ferry) (Table 1). We compiled raw data for each ferry service into an excel spreadsheet and analyzed the data to generate summaries and draw conclusions (Tables 1-3).

*Table 1: List of Ferry Services Researched in Massachusetts and Rhode Island*

<b>Ferry Service</b>	<b>Location</b>	<b>Primary Type(s) of Service</b>
Boston to Provincetown Ferry (Boston Harbor Cruises/Hornblower)	Long Wharf, Boston, MA	Leisure
Georges Island and Spectacle Island Ferry (Boston Harbor Cruises/Hornblower)	Long Wharf, Boston, MA	Leisure
Charlestown Ferry (MBTA)	Long Wharf, Boston, MA	Commuter-Leisure
Provincetown Fast Ferry (Bay State Cruises)	Seaport District, Boston, MA	Leisure
Seaport Ferry (Bay State Cruises)	Seaport District, Boston, MA	Commuter-Leisure
Winthrop Ferry (Town of Winthrop)	Winthrop, MA	Commuter-Leisure



Salem to Boston Ferry (Boston Harbor Cruises/Hornblower)	Salem, MA	Commuter-Leisure
Hingham to Georges Island Ferry (MBTA)	Hingham, MA	Leisure
Hingham to Hull Ferry (MBTA)	Hingham, MA	Commuter-Leisure
Plymouth to Provincetown Ferry (Captain John Boats)	Plymouth, MA	Leisure
Cuttyhunk Ferry (Cuttyhunk Ferry Company)	New Bedford, MA	Leisure
Martha's Vineyard Ferry (Seastreak)	New Bedford, MA	Leisure
Martha's Vineyard Ferry (Steamship Authority)	Woods Hole, MA	Commuter-Leisure
Falmouth to Edgartown Ferry (Falmouth to Edgartown Ferry)	Falmouth, MA	Leisure
Martha's Vineyard Ferry (Island Queen)	Falmouth, MA	Commuter-Leisure
Martha's Vineyard and Nantucket Ferries (Hy-Line Cruises)	Hyannis, MA	Leisure
Nantucket Ferry (Freedom Cruise Line)	Harwich Port, MA	Leisure
Martha's Vineyard Fast Ferry (Rhode Island Fast Ferry)	Quonset Point, RI	Leisure
Block Island Ferry (Block Island Ferry)	Point Judith, RI	Commuter-Leisure

### *B. Fallon Pier Feasibility Survey*

Prior to survey development, we reviewed other examples of surveys on ferry services, with a specific focus on two recent surveys that collected information on other aspects of this potential ferry service: 1) 2020 Fallon Pier Feasibility Study prepared by GEI Consulting<sup>2</sup> and 2) 2018 Campbell Rinkle JFK Library Foundation Survey<sup>3</sup>. The 2020 Fallon Pier Feasibility Study focused on the on-water and shore-side infrastructure needed to use the Fallon State Pier, and explored the needs of potential ferry service riders. The 2018 Campbell Rinkle JFK Library Foundation Survey focused on travel and transportation options to and from the JFK Library, and the likelihood of using a water taxi or shuttle if available.

These previous surveys focused on the pier structure itself and the surrounding landing area, whereas the survey conducted as part of this report narrowed in on ferry accessibility and connectivity to transportation, interest in ferry service and potential uses, and details on the ferry service (*e.g.*, schedule, ticket prices).

<sup>2</sup> GEI Consulting. 2020. Feasibility Study John T. Fallon State Pier. Online at: <https://drive.google.com/file/d/1FGIyRg2112yT45beZCIfcT4a9Mgr3yH9/view>

<sup>3</sup> Campbell Rinker. 2018. Campbell Rinkle JFK Foundation Survey. Online at: <https://drive.google.com/file/d/1EqATxtAn8sRQGFluZTgkK3cCaiu-VoTT/view>

We developed a Google Form survey consisting of approximately 3-18 questions (the number of questions answered by each participant varied based on survey responses and question skips) and took about 5-10 minutes to complete. The questions ranged in format including multiple choice, click all that apply, and open response. The target audiences for the survey included:

- UMass faculty, staff, and students
- In-state and out-of-state tourists
- Employees in the tourist industry
- Commuters to/from Boston
- Residents of Columbia Point
- Massachusetts residents outside of Columbia Point
- Employees of businesses or institutions on Columbia Point

The survey questions collected information on:

- Demographics of participant
- Usage of ferry
- Connecting modes of transportation
- Waiting time for connecting modes of transportation
- Parking rates
- Ferry ticket rates
- Ferry schedule
- Likelihood of ferry use

The first survey question (Question 1) collected information on the identity of the participant. The participant's response to Question 1 dictated the survey skips and subsequent questions. For example, participants who identified themselves as "Columbia Point residents" or "Work in Boston" were directed to questions regarding their commute before answering specific questions about a Fallon Pier ferry. Therefore, each user group completed a slightly different survey depending on their responses to Question 1. This helped us better understand different transportation needs and how a ferry could address them. For example, if a commuter responded that their commute takes over an hour by car from Quincy to Boston, the potential ferry service could provide a faster alternate route.

Survey questions instructed people to answer based on their commutes and travel pre-COVID to minimize impacts the pandemic might have on the study results.

#### *Survey Outreach*

Outreach to encourage survey distribution and participation included creating a list of organizations or affiliations, such as the New England Aquarium, Museum of Science, UMass Boston News, Quincy Chamber of Commerce, Nextdoor, and hotels in the area (full list is available in Appendix 3). We contacted each organization via email or by phone to request survey distribution among their networks. We also posted the survey on social media networks to extend the reach among the UMass faculty, student, and affiliate community. Finally, the survey was sent to a list of approximately 100 organizations within marine operations and communities surrounding Boston. In total, the survey was sent via email to over 180 individual email addresses.

### *Survey Responses*

We collected 417 survey responses from the outreach efforts. The survey respondents categorized themselves into the predetermined groups of:

- Massachusetts Residents outside of Columbia Point - 203 respondents
- Residents of Columbia Point - 74 respondents
- UMass faculty, staff, and students - 54 respondents
- Commuters to/from Boston - 50 respondents
- Employees of businesses or institutions on Columbia Point - 20 respondents
- Other - 8 respondents
- In-state and out-of-state tourists - 3 respondents
- Employees in the tourist industry - 3 respondents

The “other” respondents included: community activists in Dorchester, frequent day visitors to Cape Cod, Boston Harbor non-profits, neighbors, marine design industry, a photographer, and recreational enthusiasts.

Note: we asked survey respondents to select the category that *best* describes them; therefore, they were only able to choose one group.

### III. Results

The following section contains results from 1) research conducted on nineteen ferry services in New England, and 2) the Fallon Pier Feasibility Survey. Specifically, this section provides details on the general interest in a potential ferry service, ticket rates, parking availability and rates, ferry schedule, and connection of the ferry to other modes of transportation.

#### A. Interest in Potential Ferry Service

An overwhelming percentage (99%) of survey participants expressed interest in the potential ferry service. Only 5/417 stated that they would not use the service. Most respondents would use the service for recreational activities, such as cruises to the Boston Harbor Islands, sightseeing, and leisure activities (Figure 2).

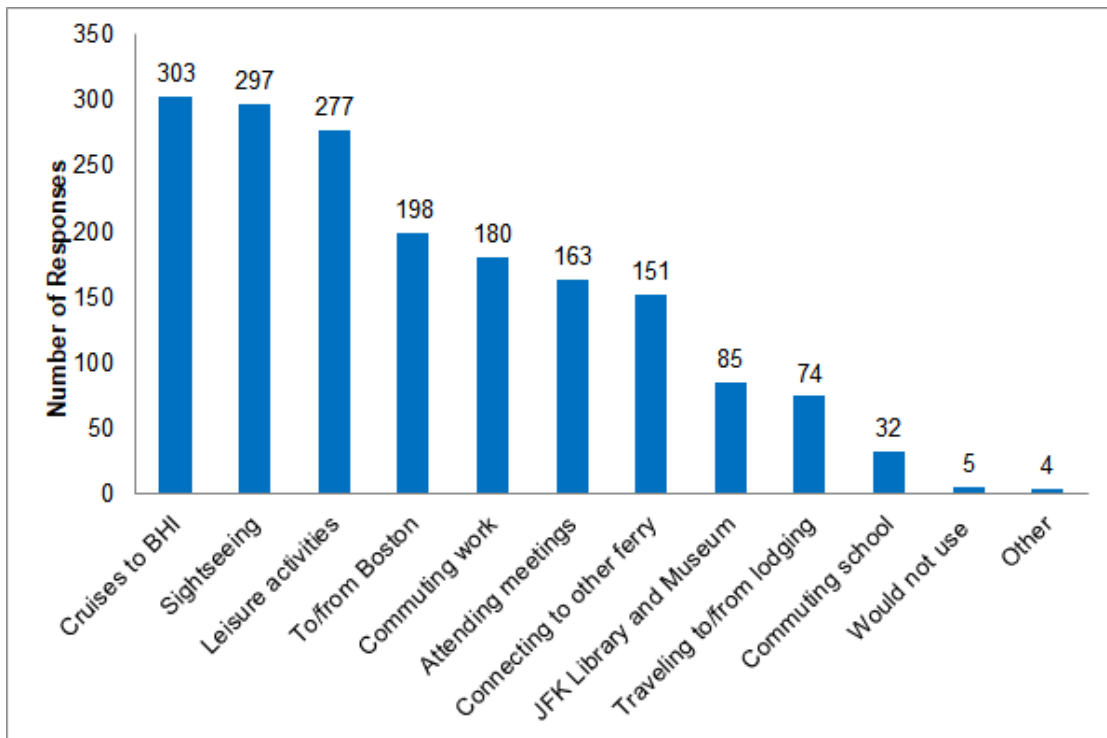


Figure 2: Uses of Potential Ferry Service

Respondents noted they would use the service to access destinations such as Downtown Boston (310 responses), Cape Cod (300 responses), Boston Harbor Islands (281 responses), and Columbia Point (226 responses). In terms of a Boston location for service connection, most participants were interested in the ferry docking at Rows Wharf (154 responses) and Long Wharf (134 responses) (Figures 3 and 4).

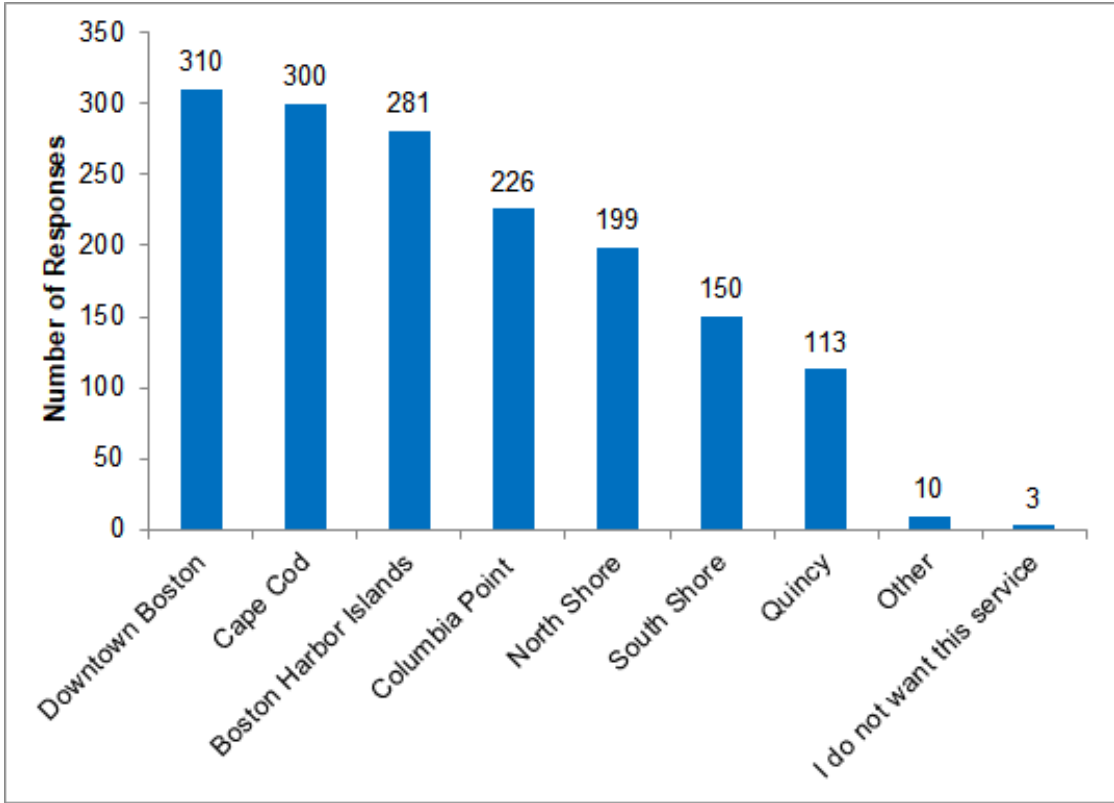


Figure 3: Potential Ferry Service Destinations

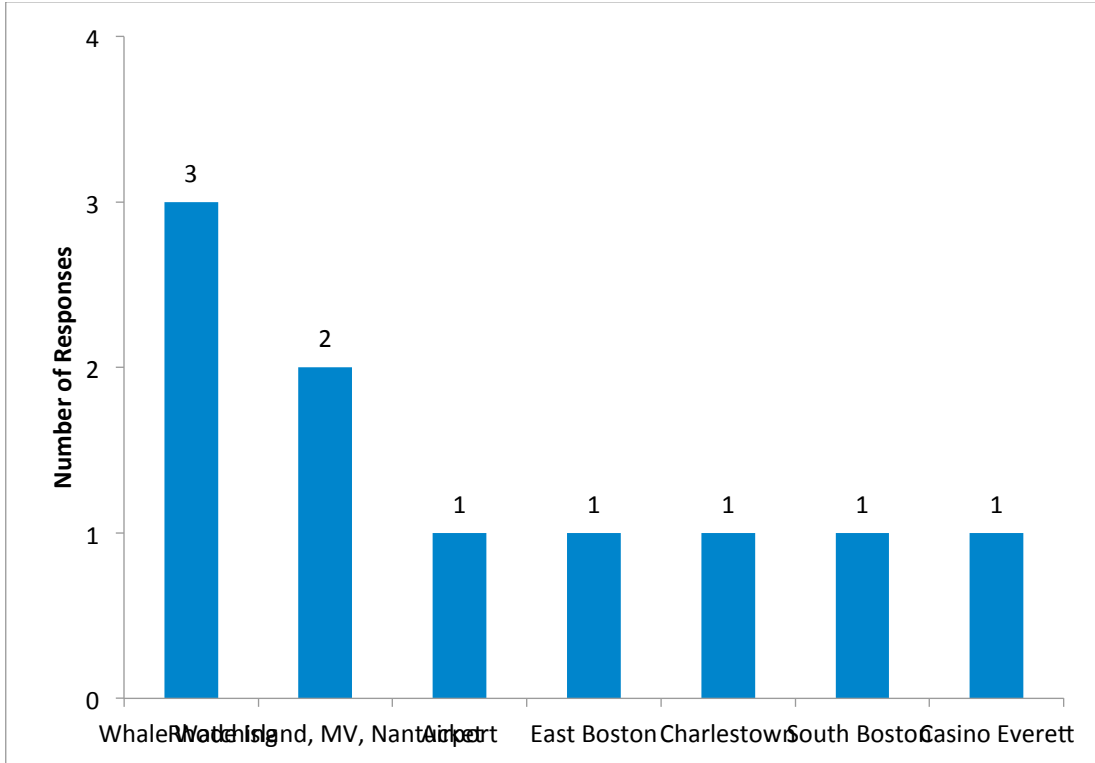


Figure 4: Potential Ferry Service Destinations (“Other” Responses)

### B. Ticket Rates

The nineteen ferry services researched have differing rates for adult, youth, and senior tickets (Table 2). The Salem Ferry is an exception, with varying ticket rates for Salem residents, Greater Essex County area residents, and the general population. Other ferries with exceptions include the Seastreak ferry (from New Bedford to Martha’s Vineyard) and the Woods Hole to Martha’s Vineyard ferry, which offer discounted rates for residents of Martha’s Vineyard.

Table 2: Summary of Ticket Rates for Ferry Services in Massachusetts

Ticket Rates	Leisure		Commuter-Leisure-Tourism	
	Route < 20 miles	Route > 20 miles	Route < 20 miles	Route > 20 miles
Adult One-way	\$12-\$35	\$32-\$63	\$3.70-\$15	NA
Round-trip	\$25-\$50	\$60-\$100	\$10-\$45	NA
Child One-way	\$9-\$28	\$22-\$44	\$3-\$20.4	NA
Round-trip	\$18-\$40	\$40-\$86	\$9.30-\$35.80	NA
Discounts for Other Ferry Services	Boston Harbor Cruises (BHC) Provincetown Ferry offers discounted ticket rate of \$15 for Boston Harbor Islands ferry rides		Salem Ferry offers discounted ticket rates for adults and seniors to the Boston Harbor Island ferries	
Discounts for Other Transportation	BHC Provincetown Ferry offers a discounted one-way rate of \$12 for BHC water taxi		<ol style="list-style-type: none"> <li>1. Salem Ferry offers discounted prices for BHC water taxi</li> <li>2. Hull/Hingham Ferry provides transport to other MBTA services as it is run under the MBTA</li> <li>3. Charlestown Ferry provides transport to other MBTA services as it is run under the MBTA</li> </ol>	

Only 4/19 ferry services offer discounted rates for passengers making connections to other ferry services or modes of transportation (Table 2). For the tourism ferries, the Boston Harbor Cruises Provincetown Ferry offers discounted ticket rates to those connecting to the Boston Harbor Islands ferries. Additionally, this ferry service provides discounted rates to the Boston Harbor Cruise Water Taxi. For the commuter-leisure ferries, the Salem, Hingham/Hull, and Charlestown ferries offer reduced pricing if using another MBTA service. The Salem ferry also offers discounted ticket rates for Boston Harbor Island ferries. For more information on ticket rates, see Appendix 2.

Nearly half (48%) of survey respondents would pay one-way ticket prices of \$8-10 and about 26% would pay \$10-12 (Figures 5-6). These rates are comparable to the rates of other ferry services in Boston Harbor. For example, round-trip tickets to and from the Harbor Islands for an adult cost \$24.95/adult during the 2021 summer season. The ferries from Hingham and Hull to Boston cost \$9.75 each way for an adult passenger.

Additionally, at least 14 survey respondents preferred paying by distance travelled (e.g., shorter distances cost less money).

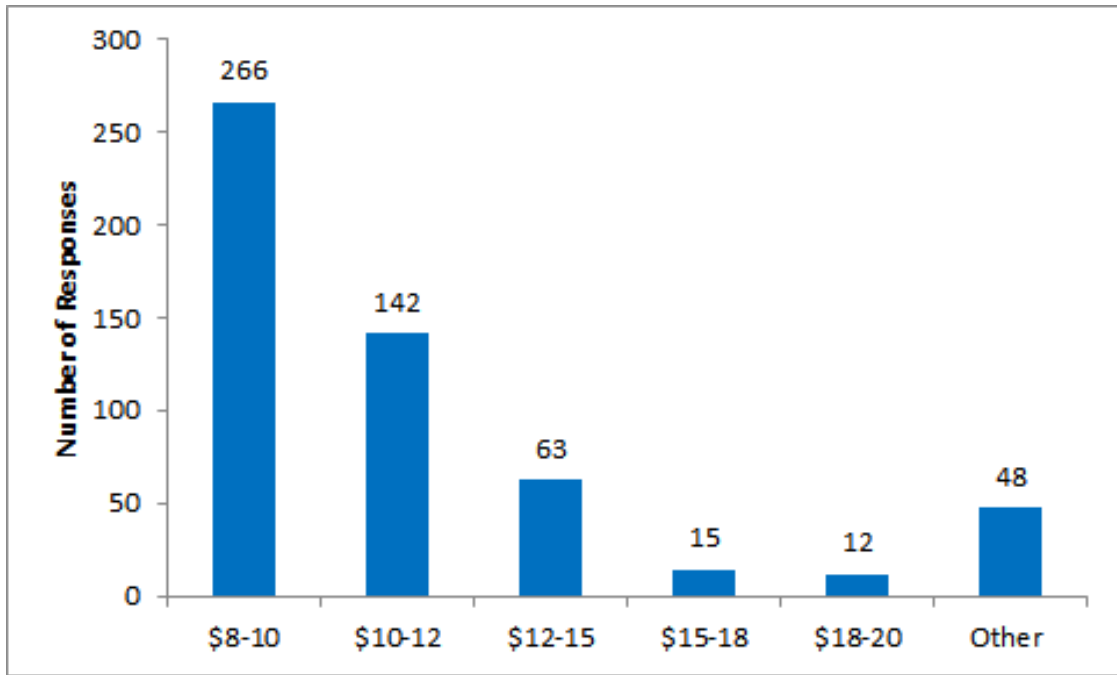


Figure 5: One-Way Ticket Rates Potential Riders are Willing to Pay

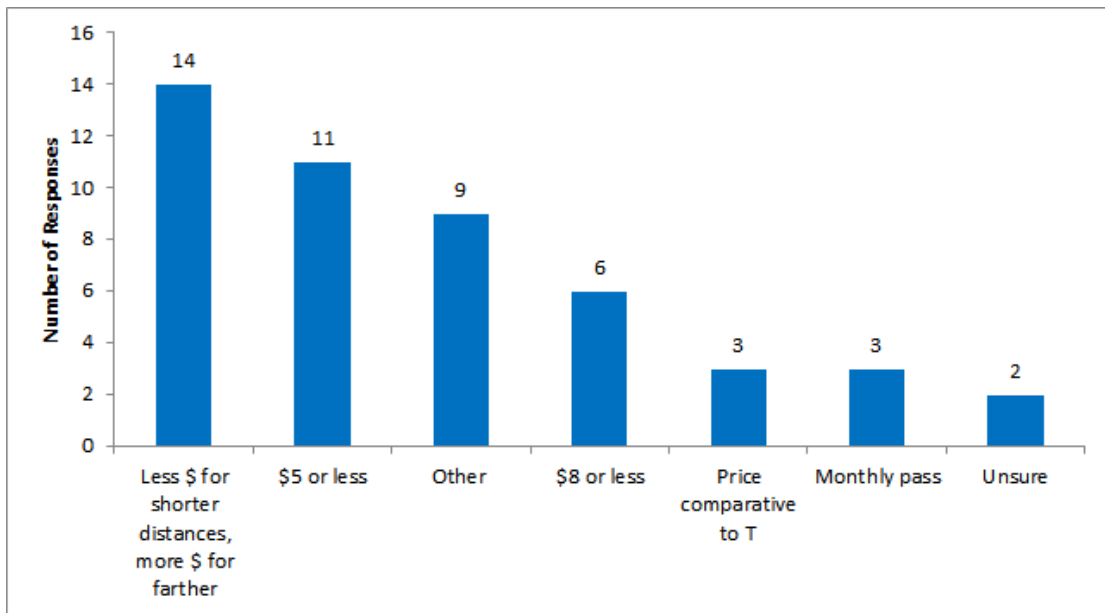


Figure 6: One-Way Ticket Rates Potential Riders are Willing to Pay (“Other” Responses)

### C. Parking Availability and Rates

All ferry services researched for this report have parking (private or publicly owned) available either on-site or off-site (the off-site lots use a shuttle service). Parking fares greatly differ between the nineteen ferry

services, with rates ranging from \$5 per day in Squantum Park (Quincy) to \$42 per day in private Boston garages. Generally, ferry terminals in Boston have higher parking rates than those outside Boston. Additionally, ferry services with longer trips and those mostly catering to leisure activities also have higher parking rates.

Regarding preferred rates for the potential ferry service, 30% of survey respondents would be willing to pay \$5/hour and 27% would be willing to pay up to \$15/day (Figure 7). Several “Other” responses preferred to pay significantly less to park, including some wanting “free parking” (Figure 8). Others noted that they would walk to the potential ferry service or use public transportation, so parking was not needed.

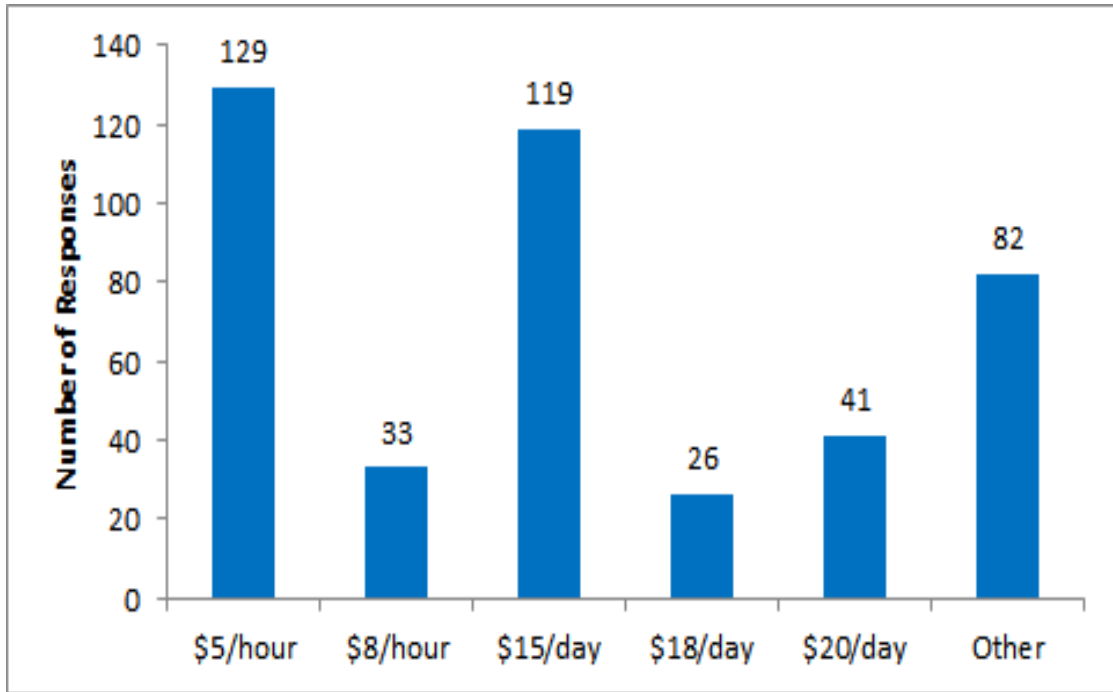


Figure 7: Preferred Parking Rates for Potential Ferry Service



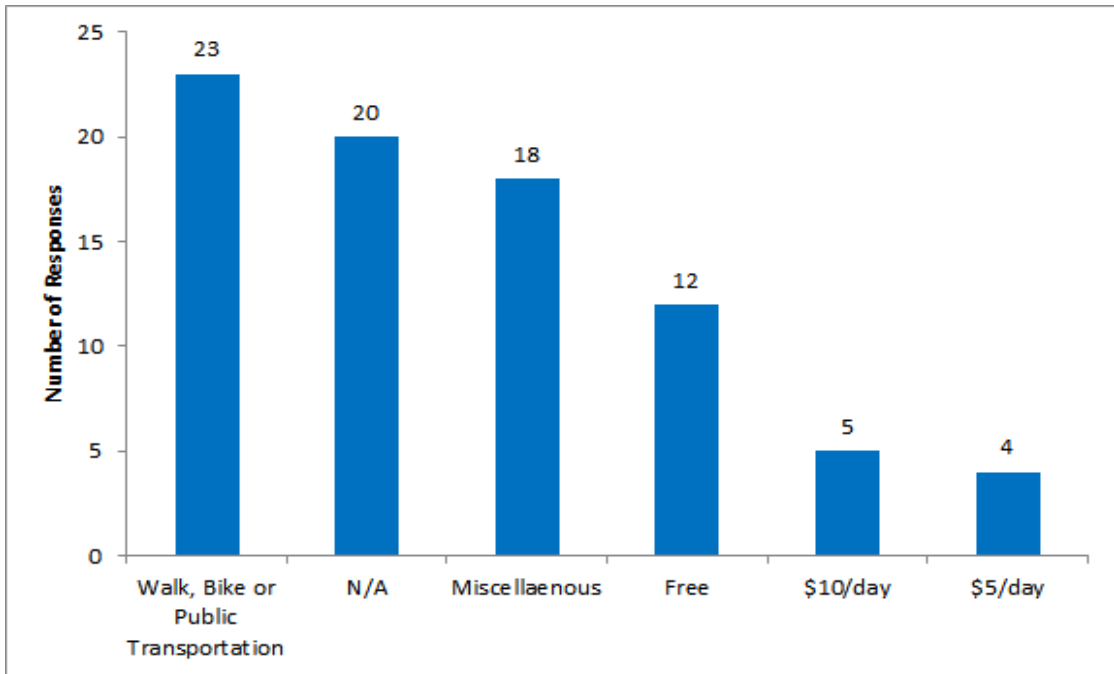


Figure 8: Preferred Parking Rates for Potential Ferry Service (“Other” Responses)

#### D. Ferry Schedule

Ferry schedules varied depending on the type of service provided: leisure, tourism, and commuter. Most leisure/tourism ferries have seasonal schedules, with daily service in the spring/summer and suspended service in the wintertime. Commuter/leisure ferries offer several daily trips in the spring and summer, with reduced service in the wintertime. Appendix 1 contains complete schedules of all nineteen ferries researched.

Survey results indicate strong support for a seasonal schedule for the potential ferry service, with 48% of respondents choosing every hour during peak hours (7AM-7PM), compared to 44% choosing every hour from 7AM-12PM and 3PM-7PM (Figure 9).

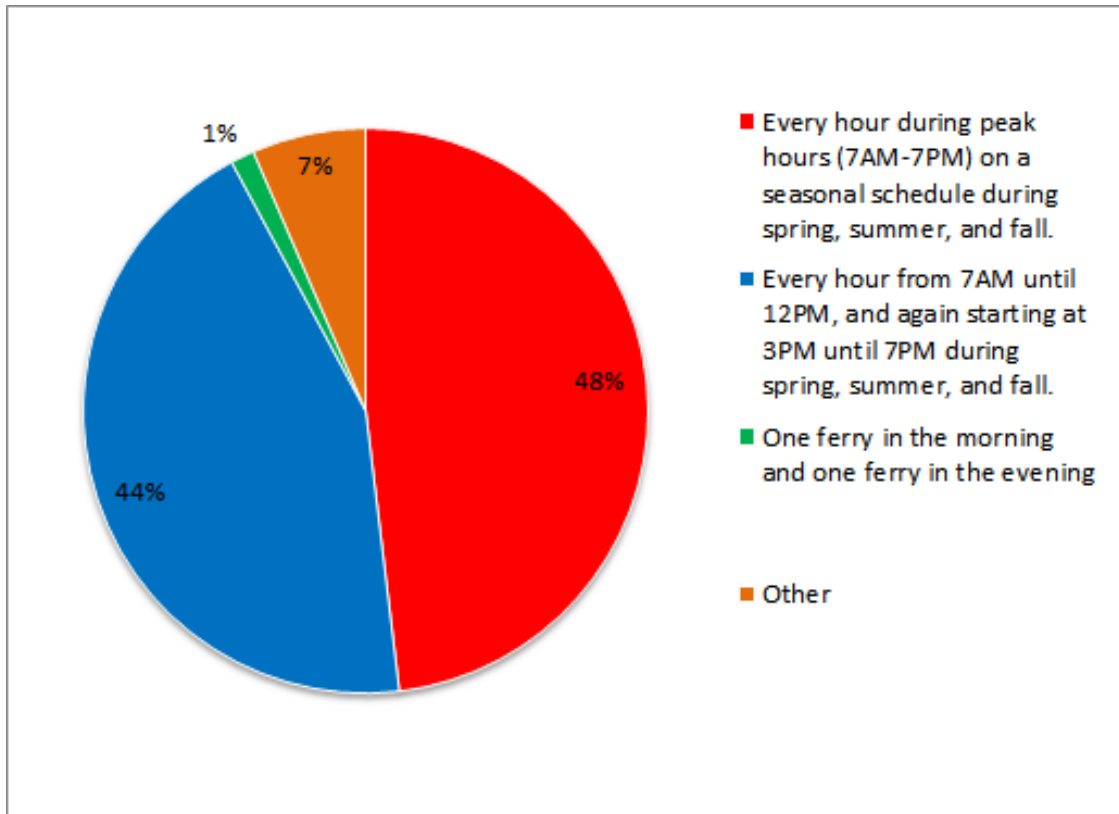


Figure 9: Ferry Schedule Preferences for the Potential Ferry Service

#### E. Connection to Other Modes of Transportation

Various groups of passengers, including those with and without vehicles, expressed interest in the potential ferry service. Thus, it is important to consider how passengers could travel to the potential ferry service, including transportation such as:

- Shuttle bus
- Other ferries
- MBTA Subway
- Bike shares
- Walking paths
- Water taxis

Most ferry services researched in Boston are near connecting modes of transportation, such as walking paths, bike rentals, subway stations, and MBTA bus stops. Table 3 displays the multimodal transportation connections at ferry terminals in Massachusetts.

Table 3: Summary of Multimodal Transportation Connections at Ferry Terminals in Massachusetts

Location	Ferry/Ferries	Multimodal Transportation Connections
Long Wharf, Boston	Boston Harbor Cruise Provincetown Ferry, Georges Island and Spectacle Island Ferries	Bus lines 354, 4, 426, 504, 92, and SL4 all stop near Long Wharf. Bus line 4 is closest with only a 5-minute walk to the dock. Blue Line stops at the Aquarium with a 4-minute walk to Long Wharf.
World Trade Center (WTC), Seaport, Boston	Provincetown Fast Ferry	From South Station, transfer to the Silver Line which has a direct stop at the World Trade Center in under 5 minutes. Walk from South Station to WTC is 12-15 minutes. Water taxi from airport to WTC.
Hyannis Port, Cape Cod	Hyline Hyannis to MV, and Nantucket	Hyannis Transportation Center has bus connections all over the cape and a train connection via MBTA to South Station Boston. This center is a 12-minute walk from the Hy-line Ferry terminal in Hyannis.
State Pier, New Bedford	Cuttyhunk Ferry and Seastreak Ferry	Bus connection from South Station to State Pier ferry terminals. The NB5 bus servicing New Bedford is a 5-minute walk from State Pier.
Hingham	Hingham/Hull Ferry	Short walk to bus including #220 which connects to the red line and subsequent connections to North and South Station through the subway.
Winthrop	Winthrop Ferry	One minute walk to bus #712 and #713. Bus #712 connects to the Blue Line and then there are subsequent connections to other subway lines and downtown Boston.

Most survey respondents expressed a desire for connecting modes of transportation to access the potential ferry service, including walking paths (212 responses) and shuttles (205 responses) (Figure 10).

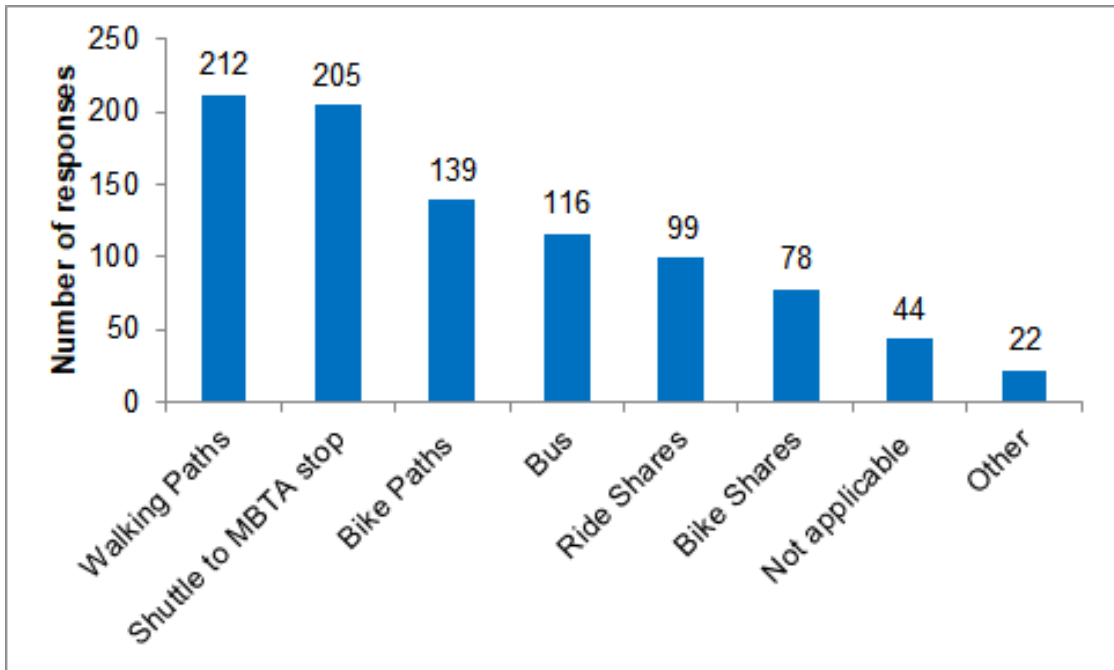


Figure 10: Connecting Modes of Transportation Desired by Potential Ferry Riders

Additionally, approximately half of survey respondents would be willing to wait a maximum 10-15 minutes for a connecting shuttle or bus (Figures 11 and 12).

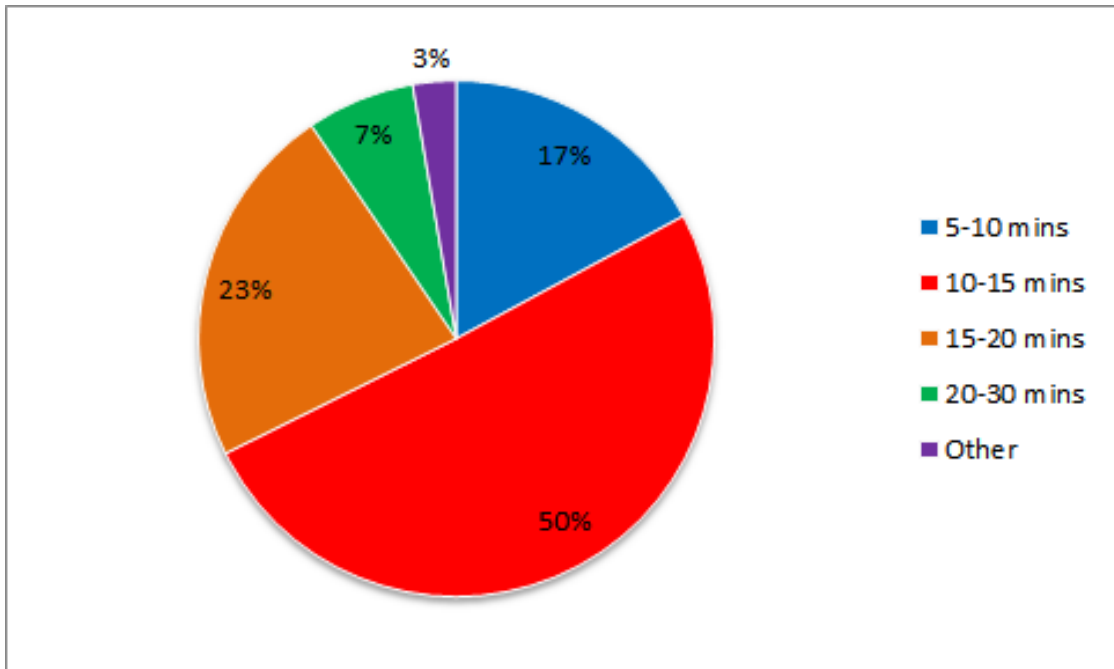


Figure 11: Desired Wait Time for Connecting Modes of Transportation

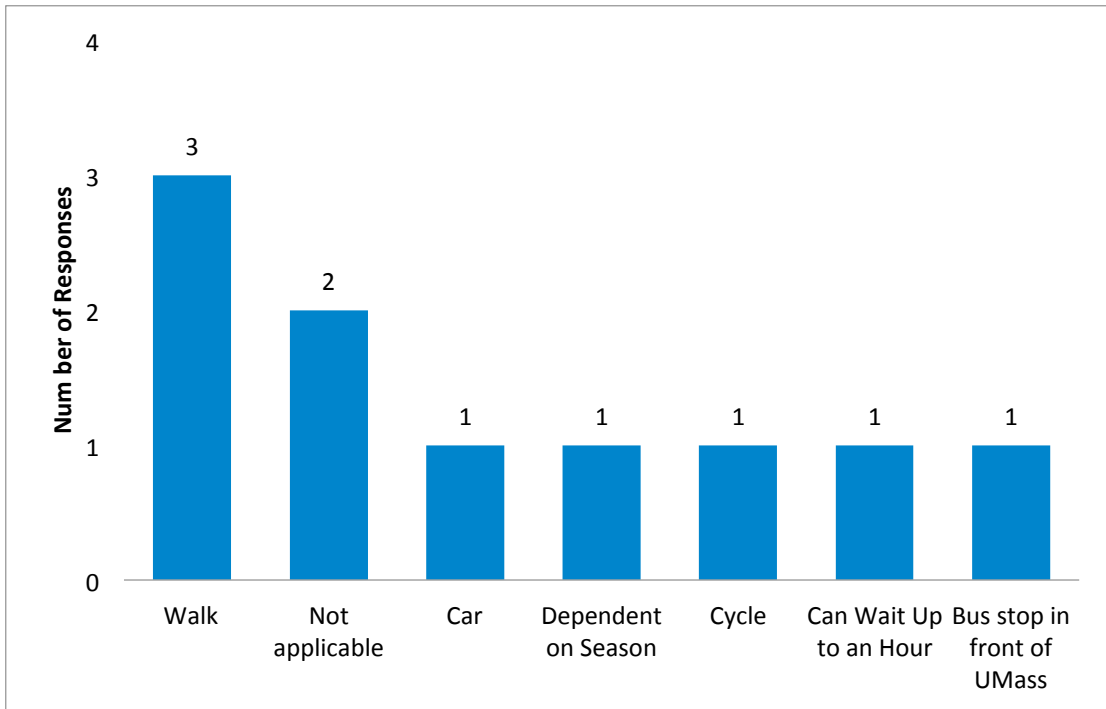


Figure 12: Wait Time for Connecting Modes of Transportation Desired by Potential Ferry Riders (“Other” Responses)

#### F. Operations and Maintenance

Most ferry services researched are either privately or publicly funded, with a few funded through a combination of the two (Table 4). Privately owned ferries included mostly leisure ferries such as Provincetown Fast Ferry, Cuttyhunk Ferry Company, and the Block Island Ferry Fleet. The Steamship Authority fleet, which caters to both leisure riders and commuters, is publicly funded per terms articulated in the Enabling Act of the Steamship Authority. The Boston Harbor Island Ferry and Seaport Ferry are funded by a partnership between private and public entities.

All ferry services researched utilize diesel powered vessels. The maximum passenger capacity of each vessel ranged from 22 passengers to over 1,000 passengers. Only a handful of vessels offer motor vehicle transport, including The Steamship Authority and Block Island Ferry. The larger vessels with high passenger capacity often coincide with longer travel routes. All vessels are ADA compliant and have bathrooms along with food and beverage concessions.

## IV. Recommendations for Potential Ferry Service

The following recommendations are based on the results of the ferry service and survey research and should be considered if plans move forward for the potential ferry service.

*Recommendation 1 - Ticket Rates:* The potential ferry service should have different rates available for adult, youth, and seniors, with a one-way adult ticket rate between \$8-10 per person. Additionally, discounted tickets should be offered for those passengers connecting to/from other modes of transportation. When developing the ticket rates, the ferry service should collaborate with other transportation providers (e.g., MBTA and Hornblower) to establish mutually beneficial discounted rates to promote the use of public transportation.

*Recommendation 2 – Parking Availability and Rates:* Hourly and daily parking near the ferry terminal should be offered in the range of \$5/hour and \$15/day. According to survey results, most riders would utilize public transportation along with walking and biking to access Fallon Pier, which indicates the need for fewer parking spaces to accommodate potential riders.

*Recommendation 3 - Schedule:* Results indicate that a potential ferry service should operate initially on a seasonal schedule, mostly catering to the local Dorchester community for leisure cruises. There was not a large demand for ridership in the wintertime.

*Recommendation 4 - Ferry Route:* Most potential riders would use this ferry service to access downtown Boston, the Boston Harbor Islands, and Cape Cod. Additionally, most riders preferred Rowes Wharf and Long Wharf as downtown Boston-based docking locations.

*Recommendation 5 - Connecting Modes of Transportation:* Many potential ferry riders indicated they would use public transportation and other walking paths to access the ferry. There was strong support for multimodal transportation connections, including walking and biking paths, ride shares, bus service, and MBTA shuttle. Fortunately, Columbia Point is already accessible to the surrounding local communities through walking and biking. Additionally, potential ferry riders outside of Columbia Point and in the Greater Boston area could take the MBTA Red Line to the JFK/UMASS stop and connect with the UMass Boston shuttle. Therefore, we recommend that efforts to improve bike lanes, walking paths, shuttles, and secure bike storage should be explored.

*Recommendation 6 - Operations and Maintenance:* A potential ferry service should consider utilizing a diesel-powered vessel, as this vessel type is widely available and reliable. However, as new technologies are developed, the ferry should consider more fuel-efficient options. Additionally, both private and public funding are options for the service, which could include ticket and concession sales; financial contributions from entities relying on the ferry service to transport visitors, students, employees; state and federal funding through budget line items; grants; and other sources.

## V. Conclusions

This study filled a critical gap in better understanding the interest in and preferences for a potential ferry service at the John T. Fallon Pier. The study methodology consisted of researching nineteen ferry services in Massachusetts and Rhode Island, and conducting a survey of 417 people. The two-part methodology ensured accurate data regarding ferry service operations and rider needs and preferences that can be used as a basis for further evaluation of a potential Fallon Pier ferry service.

Survey results showed support for the potential ferry service, with 99% of survey respondents expressing interest. The survey revealed rider preferences in potential destinations, ticket prices, parking prices, scheduling, connecting modes of transportation, and waiting times. Specifically, most riders would use the potential ferry service for leisure activities, such as rides to the Boston Harbor Islands, Cape Cod, or whale watching. The preferred ticket rate was \$8-10 and the preferred parking rate varied for the hourly and daily rate. Additionally, most ferry riders preferred a seasonal schedule with morning and afternoon ferry rides, and a downtown Boston-based docking site at Rowes Wharf or Long Wharf. For connecting modes of transportation, most riders would prefer to access the potential ferry service through public transportation and walking paths.

This research demonstrated that most ferry services in Massachusetts have similar structures in ticketing, connecting modes of transportation, and vessel-type, but they varied regarding ticket price, parking rates and availability, and schedules. Details on these ferry services should be referred to if developing operational and financial aspects of a potential ferry service.

This study, in concert with the feasibility study for the water and land-based infrastructure, will be valuable resources as partners continue to assess a potential ferry service at the John T. Fallon State pier.

## Appendix 1: Survey Tool

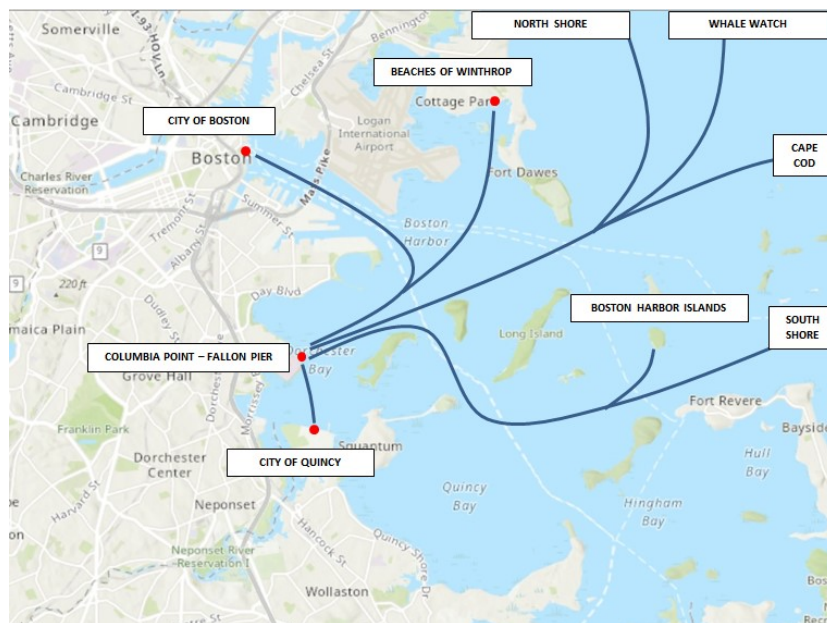
### Section 1

UMass Boston is assessing the feasibility of a ferry service at Fallon Pier located at Columbia Point, Dorchester. The ferry has the potential to provide service to various destinations along coastal Massachusetts, including downtown Boston, Quincy, and Cape Cod along with cruises around the Boston Harbor Islands and connections to whale watching charters. Please refer to the map below to see all potential routes for the ferry service.

The following survey should take 5-10 minutes to complete, and contains questions regarding your interest in this kind of ferry service. Please respond to this survey based on your experience and knowledge of conditions in Boston prior to 2020. We greatly appreciate your participation.

For those who wish to win a pair of complimentary tickets for a narrated cruise around the Boston Harbor Islands aboard UMass Boston's M/V Columbia Point (pending COVID-19 restrictions), please share your email at the end of this survey and you will be entered in the raffle.

**Map of Potential Fallon Pier Ferry Routes**



1. Choose ONE of the following that best describes you.

- Columbia Point Resident (*skip to Section 6*)
- Resident not living on Columbia Point (*skip to Section 6*)
- UMass Boston Faculty, Staff, Student or Affiliate (*skip to Section 10*)
- Commute TO Boston for work (*skip to Section 6*)
- Commute OUT of Boston for work (*skip to Section 6*)
- Tourists in the Greater Boston Area (*skip to Section 2*)
- Work in tourism industry (*skip to section 3*)



- Employee of Columbia Point (*skip to Section 6*)
- Other: \_\_\_\_\_ (*skip to Section 8*)

**Section 2**

2. When visiting Boston for tourism, how do you travel around the city? Check all that apply.

- Car
- Commuter rail/MBTA subway
- Bus
- Walking
- Biking
- Ride Shares
- Ferry service (e.g. Boston Harbor Cruises, MBTA)
- Other: \_\_\_\_\_

*(Following question 2 respondents are skipped forward to Section 8)*

**Section 3**

3. Please describe your role in the tourism industry.

- Affiliated with a hotel
- Affiliated with a tour company
- Affiliated with a tourist destination (e.g. museum, aquarium)
- Other: \_\_\_\_\_

4. When tourists visit Boston, to the best of your knowledge, how do they travel around the city? Please check all that apply.

- Car
- Commuter rail/T
- Bus
- Walking
- Biking
- Ferries
- Ride shares (e.g., Uber, Lyft, taxi)
- Other: \_\_\_\_\_

5. Based on your experience, where do most tourists stay when they visit Boston?

- Downtown Boston
- 5-10 miles outside of Boston (e.g. Cambridge, Somerville, Quincy)
- Towns outside of Boston (e.g., Quincy, Cambridge, Newton)

- Other: \_\_\_\_\_

6. Do you believe potential ferry service would encourage more tourists to stay in Quincy or Columbia Point during their visits to Boston?

	1	2	3	4	5	
Very unlikely	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Very likely

**Section 4**

7. Which potential destinations of this ferry

service do you feel are most appealing to tourists? Check all that apply.

- Columbia Point (UMass Boston, JFK Library, EMK Institute)
- downtown Boston
- Quincy
- North Shore (e.g. Winthrop, Salem, Gloucester)
- South Shore
- Cape Cod
- Boston Harbor Islands
- Other: \_\_\_\_\_

8. What might tourists use the potential ferry service for? Check all that apply.

- Getting to/from John F. Kennedy Presidential Library and Museum
- Getting to/from sites in downtown Boston (e.g. Aquarium)
- Connecting to the other ferry services (e.g., Boston Harbor Cruises, MBTA ferries)
- Traveling to/from hotels
- Sightseeing/boat ride
- Cruises to Boston Harbor Islands
- Other leisure activities (recreation, whale watching, etc.)
- I don't think tourists would use this ferry
- Other: \_\_\_\_\_

9. Please explain your choice(s). If you do not think tourists would use this service, please explain why below.

10. Which of the following do you think would most impact whether tourists would use the potential ferry service? Check all that apply.

- Availability of parking at Fallon Pier, downtown Boston, or Quincy
- Connection of the ferry service to other modes of transportation (e.g., MBTA, bike paths)
- Reasonable price

- User friendly schedule
- Connection to other ferry services (e.g., Boston Harbor Cruises, MBTA ferries)
- Handicap accessibility
- Weather
- Proximity to tourist destinations and/or lodging
- Other: \_\_\_\_\_

11. Please explain your choice(s).

12. What connecting modes of transportation (at Fallon Pier) do you think would be most important for tourists to make the potential ferry service convenient to use? Check all that apply.

- Bus
- Shuttle to MBTA Stop
- Ride shares (e.g., Uber, Lyft, taxi)
- Walking paths
- Bike paths
- Other: \_\_\_\_\_

13. Please explain your choice(s).

#### Section 5

14. What is the MAXIMUM waiting time a tourist would be willing to wait for connecting bus or shuttle service to bring them to and from the potential ferry service? Check only ONE.

- 5-10 minutes
- 10-15 minutes
- 15-20 minutes
- 20-25 minutes
- Other: \_\_\_\_\_

15. What parking rate(s) would tourists be willing to pay to park near the potential ferry service? Check all that apply.

- \$5/hours
- \$8/hours
- \$15/day
- \$18/day
- \$20/day
- Other: \_\_\_\_\_

16. Based on your experience, what schedule for the potential ferry service would fit tourists' needs best? Check all that apply.

- Every hour during peak hours (7AM-7PM) on a seasonal schedule during spring, summer, and fall.
- Every hour from 7AM until 12PM, and again starting at 3PM until 7PM during spring, summer, and fall.
- One ferry in the morning and one ferry in the evening
- Other: \_\_\_\_\_

17. What ticket price(s) would tourists be willing to pay for a ONE-WAY trip on a potential ferry service? Check all that apply.

- \$8-10
- \$10-12
- \$12-15
- \$15-18
- \$18-20
- Other: \_\_\_\_\_

18. Where in downtown Boston might you envision a tourist traveling to/from by ferry? Check all that apply.



- Long Wharf (by the New England Aquarium)
- Rows Wharf (between the Aquarium and South Station)
- The Seaport District
- Other: \_\_\_\_\_

19. Please share additional comments about why tourists would or would not use this service including specific factors that may impact their decision. We greatly appreciate your feedback.

20. If you would like to be considered for the raffle, please enter your email address. We will not share, rent, sell or otherwise disclose any personal information, such as email addresses, provided to us. If you do not want to be entered into the raffle, please leave blank.

*(Respondents at the end of this section submit the survey)*

### **Section 6**

The next few questions ask you to describe your commute prior to COVID-19.

21. Please identify town/city of residence.
22. Did you commute to work prior to COVID-19?
- Yes (*Continue to Section 7*)
  - No (*Skip to Section 8*)

### **Section 7**

The next few questions ask you to describe your commute prior to COVID-19.

23. How frequently did you commute prior to COVID-19?
- Everyday
  - 3 to 4 days a week
  - 2 days a week
  - 1 day a week
  - Never
  - Other: \_\_\_\_\_
24. Where did your commuter route TO work begin and end?
- Dorchester to Boston
  - Boston to Dorchester
  - Quincy to Boston
  - Boston to Quincy
  - Other: \_\_\_\_\_
25. What mode(s) of transportation did you use when commuting? Check all that apply.
- Car
  - Commuter Rail/T
  - Bus
  - Walk
  - Bike
  - Ride shares (e.g., uber, taxi)
  - Ferry service
  - Other: \_\_\_\_\_

26. Approximately how long did your commute take you from start to finish?

- 15 minutes
- 30 minutes
- 45 minutes
- 60 minutes
- Other: \_\_\_\_\_

27. What time of day did you begin your commuter TO work?

- Before 6:00 AM
- Between 6:00-7:00 AM
- Between 7:00-8:00 AM
- Between 8:00-9:00 AM
- After 9:00 AM
- Other: \_\_\_\_\_

28. What time of day did you begin your commute FROM work?

- Before 4:00 PM
- Between 4:00-5:00 PM
- Between 5:00-6:00 PM
- Between 6:00-7:00 PM
- After 7:00 PM
- Other: \_\_\_\_\_

### Section 8

The following questions aim to gather information on your interest in a potential ferry service that could be offered at Fallon Pier (Columbia Point), just south of Boston, with service to various destinations along coastal Massachusetts, including downtown Boston, Quincy, and Cape Cod along with cruises around the Boston Harbor Islands and connections to whale watching charters. Please refer to the map below to see all potential routes for the ferry service.

29. Which potential destinations of this ferry service interest you most? Check all that apply.

- Columbia Point (UMass Boston, JFK Library, EMK Institute)
- Downtown Boston
- Quincy
- North Shore (e.g. Winthrop, Salem, Gloucester)
- South Shore
- Cape Cod
- Boston Harbor Islands

- Other: \_\_\_\_\_

30. What might you use the potential ferry service for? Check all that apply.

- Getting to/from John F. Kennedy Presidential Library and Museum
- Getting to/from sites in downtown Boston (e.g., Aquarium)
- Attending meetings in Boston or Quincy
- Connecting to other ferry services (e.g., Boston Harbor Cruises, MBTA ferries)
- Commuting to/from work
- Commuting to/from school
- Traveling to/from lodging
- Sightseeing/boat ride
- Cruises to Boston Harbor Islands
- Other leisure activities (e.g. recreation, whale watching)
- I would not use this ferry service.
- Other: \_\_\_\_\_

31. Please explain your choice(s). If you would not use this service, please explain why below.

32. Which of the following would most impact whether you would use the potential ferry service? Check all that apply.

- Availability of parking at Fallon Pier, downtown Boston, or Quincy
- Connection of the ferry service to other modes of transportation (e.g., MBTA, bike paths)
- Proximity to work
- Reasonable price
- User friendly schedule
- Connection to other ferry services (e.g., Boston Harbor Cruises, MBTA ferries)
- Handicap accessibility
- Weather
- Proximity to tourist destinations and/or lodging
- Not applicable
- Other: \_\_\_\_\_

33. Please explain your choice above (skip if answered not applicable).

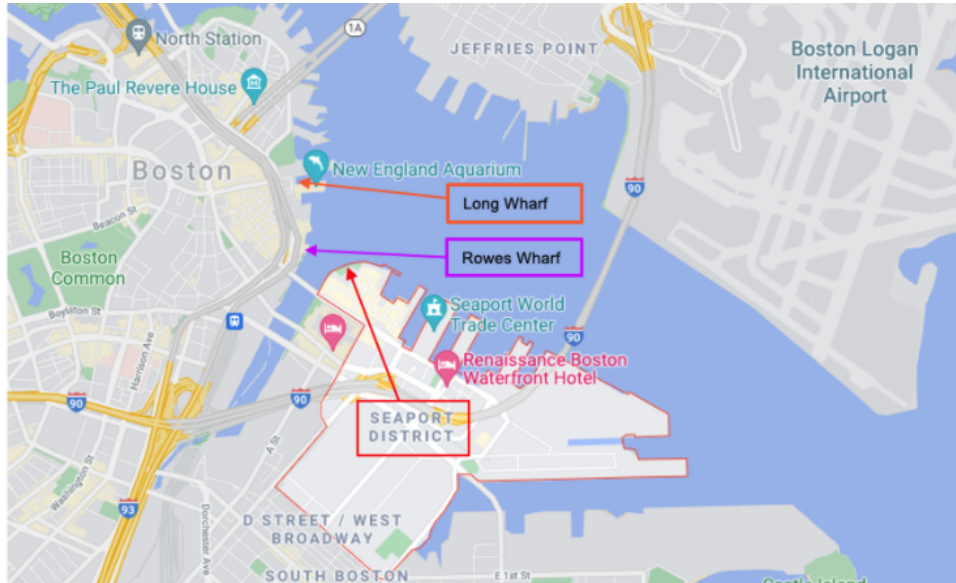
34. If you were to use the Fallon Pier ferry service, what connecting modes of transportation (at Fallon Pier) would you need to make this ferry convenient? Check all that apply.

- Bus
- Shuttle to MBTA stop
- Ride shares (e.g., Uber, Lyft, taxi)

- Bike share
- Walking paths
- Not applicable
- Other: \_\_\_\_\_

35. Please explain your choice(s)

36. If you utilized this ferry service into or out of downtown Boston, which docking site would you



prefer?

- Long Wharf (by the New England Aquarium)
- Rows Wharf (between the Aquarium and South Station)
- The Seaport District
- Not applicable (*Skip to Section 11*)
- Other: \_\_\_\_\_

**Section 9**

37. What is the MAXIMUM waiting time you would be willing to wait for connecting bus or shuttle service to bring you to and from the potential ferry service? Check only ONE.

- 5-10 minutes
- 10-15 minutes
- 15-20 minutes
- 20-25 minutes
- Other: \_\_\_\_\_

38. What ticket price(s) would you be willing to pay for a ONE-WAY trip on a potential ferry service? Check all that apply.



- \$8-10
- \$10-12
- \$12-15
- \$15-18
- \$18-20
- Other: \_\_\_\_\_

39. What parking rate(s) would you be willing to pay to park near the potential ferry service? Check all that apply.

- \$5/hour
- \$8/hours
- \$18/day
- \$20/day
- Other: \_\_\_\_\_

40. In your opinion, how often do you think this type of ferry service should run?

- Every hour during peak hours (7AM-7PM) on a seasonal schedule during spring, summer, and fall.
- Every hour from 7AM until 12PM, and again starting at 3PM until 7PM during spring, summer, and fall.
- One ferry in the morning and one ferry in the evening
- Other: \_\_\_\_\_

41. Please share additional comments about why you would or would not use this potential ferry service including specific factors that may impact your decision. We greatly appreciate your feedback.

42. If you would like to be considered for the raffle, please enter your email address. We will not share, rent, sell or otherwise disclose any personal information, such as email addresses, provided to us. If you do not want to be entered into the raffle, please leave blank.

*(Respondents submit the survey at the end of this section)*

## Section 10

The next few questions ask you to describe your commute to UMASS Boston prior to COVID-19.

43. How frequently did you travel to UMASS Boston prior to COVID-19?

- Everyday
- 3 to 4 days a week
- 2 days a week
- 1 day a week
- Never
- Other: \_\_\_\_\_

44. What mode of transportation did you use to travel to and from UMASS Boston. Check all that apply.

- Car
- Commuter Rail/T
- Bus
- Walk
- Bike
- Ride shares
- Not applicable
- Other: \_\_\_\_\_

45. How long did it normally take you to travel to UMASS Boston?

- 15 minutes
- 30 minutes
- 60 minutes
- Other: \_\_\_\_\_

*(Respondents are skipped to Section 8 at the end of this section)*

#### **Section 11**

46. Please share additional comments about why you would or would not use this service including specific factors that may impact your decision. We greatly appreciate your feedback.

47. In order to be considered for the raffle, please enter your email address. We will not share, rent, sell or otherwise disclose any personal information, such as email addresses, provided to us. If you do not want to be entered into the raffle, please leave blank.

*(Respondents submit the survey at the end of this section)*

## Appendix 2: Schedules for Ferry Services in Massachusetts

### **Boston to Provincetown (Boston Harbor Cruises):**

	<i>Depart Boston</i>	<i>Depart Provincetown</i>
Mid-May to May 28 <sup>th</sup>		
7-days a week	9AM	4PM
End May-Early Sept.		
Monday - Wednesday	9AM, 2PM	11AM, 4PM
Thursday - Sunday	9AM, 2PM, 6:30PM	11AM, 4PM, 8:30PM Sat. only 8AM
September		
Monday	9AM, 2PM	11AM, 4PM
Tuesday, Thursday	9AM	4PM
Friday - Sunday	9AM, 2PM, 6:30PM	11AM, 4PM, 8:30PM
Early October		
7-days a week	9AM	4PM
<i>Memorial Day Weekend, 06/30-07/04, Labor Day</i>		
	9AM, 2PM, 6:30PM	7AM (Labor Day only) 11AM, 4PM, 8:30PM

### **Boston Harbor Island Cruises:**

#### **SPECTACLE ISLAND**

	<i>Depart Boston</i>	<i>Depart Spectacle Island</i>
<b>Spring</b>		
Friday - Sunday	10:30AM, 12:30PM	1:30PM, 3:30PM
<b>Summer</b>		
7-days a week	10:30AM, 12:30PM, 2:30PM	1:30PM, 3:30PM, 5:30PM

#### **GEORGES ISLAND- Summer**

	<i>Depart Boston</i>	<i>Depart Georges</i>
7-days a week	10AM, 12PM, 2PM	1PM, 3PM, 5PM

### **Charlestown to Boston Ferry:**

**May 15 - October 31**

	<i>Depart Charlestown</i>	<i>Depart Boston</i>
Monday - Friday	Every 15 minutes 6:45AM - 9:15AM	Every 15 minutes 6:30AM- 9AM
	Every 30 minutes 9:15AM - 3:45PM	Every 30 minutes 9AM - 3:30PM
	Every 15 minutes 3:45PM - 6:45PM	Every 15 minutes 3:30PM - 6:30PM
	Every 30 minutes 6:45PM - 8:15PM	Every 30 minutes 6:30PM - 8:30PM

**Provincetown Fast Ferry (Bay State Cruises):**

**May 16 - October 11, 2021**

	<i>Depart Boston</i>	<i>Depart Provincetown</i>
7-days a week	8:30AM, 1:00PM, 5:30PM	*6:30AM, 10:30AM, 3:00PM, 7:30PM

\*Mondays only from 7/12 to Labor Day

**Seaport Ferry:**

	<i>Depart North Station (Lovejoy Wharf)</i>	<i>Depart Seaport (Fan Pier)</i>
Monday through Friday	Every 20 minutes 6:20AM - 9:40AM	Every 20 minutes 6:20AM - 9:40AM
	Every 20 minutes 3:20p - 7PM	Every 20 minutes 3:20PM - 7PM

No Saturday, Sunday, or Holiday Service Public Holidays: Martin Luther King Jr. Day, President's Day/Washington's Birthday, Memorial Day, Independence Day, Labor Day, Columbus Day, Thanksgiving Day, Day after Thanksgiving, Christmas day and New Year's Day

**Winthrop - Marina Bay Ferry**

	<i>Depart Winthrop</i>	<i>Depart Quincy</i>	<i>Depart Financial District</i>	<i>Depart Seaport</i>

Monday through Friday	6:30AM, 8:05AM, 10:30AM 3:40PM, 5PM, 6PM	6:50AM, 7:40AM, 10:50AM, 4:40PM, 6:25PM	7:15AM, 8:40AM, 11:15AM, 4:10PM, 5:35PM	8:25AM, 11:30AM, 4:20PM, 5:20PM
Saturday & Sunday	10AM, 12:05PM, 3:30PM, 4:30PM	10:30AM, 11:40aAM, 5:35PM	10:55AM, 12:25PM, 3:50PM, 5:10PM	11:15AM, 12:40PM, 4:05PM, 4:55PM

**Boston to Salem Ferry:**

**May 15 - October 31**

	<i>Depart Boston</i>	<i>Depart Salem</i>
Monday - Friday *Thursdays & Fridays only	9:30AM, 11:45AM, 2:30PM, 5:30PM, *8:30PM	7AM, 10:30AM, 1PM, 4PM, *7PM
Saturday & Sunday July 4th Holiday Labor Day - September 6	9:30AM, 11:45AM, 2:30PM, 5:30PM, 8:30PM	8AM, 10:30AM, 1PM, 4PM, 7PM

**Hingham/Hull - Boston Ferry:**

**TO HINGHAM/HULL**

	<i>Depart Boston</i>	<i>Arrive Hull</i>	<i>Arrive Hingham</i>
Monday - Friday	6:30AM, 6:40AM, 7:30AM, 8:15AM, 8:30AM, 9:30AM, 9:45AM, 10:30AM, 11:15AM, 11:30AM  Every hour 2PM - 8PM	6:55AM, 7:55AM, 8:55AM, 9:55AM, 10:50AM, 11:55AM  Every hour 2:25PM - 8:25PM	7:20AM, 8:50AM,10:20AM, 11:50AM,  Every hour 2:45PM - 8:45PM

**TO BOSTON**

	<i>Depart Hingham</i>	<i>Depart Hull</i>
Monday - Friday	5:40AM, 6AM, 7:30AM, 9AM, 10:30AM, 12PM, 3PM, 4PM, 5PM, 6PM, 7PM	6AM, 7AM, 8AM, 9AM, 10AM, 11AM, 12PM, 4:20PM

**Captain John Boats Provincetown Ferry:**

**June – September**

	<i>Depart Plymouth</i>	<i>Depart Provincetown</i>
7-days a week *changes to only Saturday & Sundays starting second week of September	10AM	4:30PM

**Cuttyhunk Ferry Company:**

	<i>Depart New Bedford</i>	<i>Depart Cuttyhunk</i>
<b>Spring</b>		
Sunday, Monday, Friday, Saturday	9AM	4PM
<b>Early Summer</b>		
7-days a week	9AM,  Extra 3PM Friday trips  Memorial Day Weekend 1p boat	3PM,  Extra 7PM Friday trips  Memorial Day Weekend 11a boat
<b>Summer</b>		
Sunday	9AM, 1PM	12PM, 4PM
Monday, Tuesday, Thursday	9AM	3PM
Wednesday - Saturday  *only on Fridays	9AM, 1PM, *6PM	11AM, 3PM, *7PM
<b>Early Fall</b>		

7-days a week	9AM, extra Friday 6PM trip	3PM, extra Friday 7PM trip
<b>Fall</b>		
Sunday, Monday, Friday, Saturday	9AM, extra Friday 6PM trip	3PM, extra Friday 7PM trip
<b>Winter</b>		
Monday, Friday	9AM	2PM

**Seastreak Martha's Vineyard from New Bedford:**

**May 5 - May 28 & June 1 - June 17**

	<i>Depart New Bedford</i>	<i>Depart Martha's Vineyard</i>
7-days a week	9AM, 2PM	12:30PM, 5:30PM

**Memorial Day Weekend**

	<i>Depart from New Bedford</i>	<i>Depart from Martha's Vineyard</i>
Monday through Friday	6:30AM, 9AM, 11:30AM, 2PM, 4:30PM, 7PM	7:45AM, 10:15AM, 12:45PM, 3:15PM, 5:45PM, 8:15PM
Saturday & Sunday	9AM, 11:30AM, 2PM, 4:30PM, 7PM	10:15AM, 12:45PM, 3:15PM, 5:45PM, 8:15PM

**June 18 - June 30**

	<i>Depart from New Bedford</i>	<i>Depart from Martha's Vineyard</i>
Monday through Saturday	9AM, 11:30AM, 2PM, 4:30PM, 7PM	10:15AM, 12:45PM, 3:15PM, 5:45PM, 8:15PM
Sunday	6:30AM, 9AM, 11:30AM, 2PM, 4:30PM, 7PM	7:45AM, 10:15AM, 12:45PM, 3:15PM, 5:45PM, 8:15PM

**July 1 - July 4**

	<i>Depart from New Bedford</i>	<i>Depart from Martha's Vineyard</i>
Monday through Friday	9AM, 11:30AM, 2PM, 4:30PM, 7PM, 9:30PM	10:15AM, 12:45PM, 3:15PM, 5:45PM, 8:15PM, 10:35PM
Saturday	9AM, 11:30AM, 2PM, 4:30PM, 7PM	10:15AM, 12:45PM, 3:15PM, 5:45PM, 8:15PM
Sunday	6:30AM, 9AM, 11:30AM, 2PM, 4:30PM, 7PM	7:45AM, 10:15AM, 12:45PM, 3:15PM, 5:45PM, 8:15PM

**July 5 - Sept 2**

	<i>Depart from New Bedford</i>	<i>Depart from Martha's Vineyard</i>
Monday through Saturday	9AM, 11:30AM, 2PM, 4:30PM, 7PM	10:15AM, 12:45PM, 3:15PM, 5:45PM, 8:15PM
Sunday	6:30AM, 9AM, 11:30AM, 2, 4:30PM, 7PM	7:45AM, 10:15AM, 12:45PM, 3:15PM, 5:45PM, 8:15PM

**Sept 3 - Sept 7**

	<i>Depart from New Bedford</i>	<i>Depart from Martha's Vineyard</i>
Monday through Friday	9AM, 11:30AM, 2PM, 4:30PM, 7PM, 9:30PM	10:15AM, 12:45PM, 3:15PM, 5:45PM, 8:15PM, 10:35PM
Saturday	9AM, 11:30AM, 2PM, 4:30PM, 7PM	10:15AM, 12:45PM, 3:15PM, 5:45PM, 8:15PM
Sunday	6:30AM, 9AM, 11:30AM, 2PM, 4:30PM, 7PM	10:15AM, 12:45PM, 3:15PM, 5:45PM, 8:15PM



**Sept 7 - Oct 7**

	<i>Depart from New Bedford</i>	<i>Depart from Martha's Vineyard</i>
7-days a week	9AM, 2PM	12:30PM, 5:30PM

**Oct 8 - Oct 11**

	<i>Depart from New Bedford</i>	<i>Depart from Martha's Vineyard</i>
Monday through Friday	6:30AM, 9AM, 11:30AM, 2PM, 4:30PM, 7PM, 9:30	7:45AM, 10:15AM, 12:45PM, 3:15PM, 5:45PM, 8:15PM, 10:35PM
Saturday & Sunday	9AM, 11:30AM, 2PM, 4:30PM, 7PM	10:15AM, 12:45PM, 3:15PM, 5:45PM, 8:15PM

**Woods Hole Steamship to Martha's Vineyard DAILY SERVICE**

**October - Early January**

**April - Mid May**

	<i>Depart Woods Hole</i>	<i>Depart Vineyard Haven</i>
7-days a week	6AM, 7AM, 8:15AM, 9:30AM, 10:45AM, 12PM, 1:15PM, 2:30PM, 3:45PM, 5PM, 6:15PM, 7:30PM, 8:30PM, 9:45PM	6AM, 7AM, 8:15AM, 9:30AM, 10:45AM, 12PM, 1:15PM, 2:30PM, 3:45PM, 5PM, 6:15PM, 7:15PM, 8:30PM, 9:30PM

	<i>Depart Woods Hole</i>	<i>Depart Vineyard Haven</i>	<i>Depart Oak Bluffs</i>
<b>Mid-May - Late June</b>			
7-days a week	6AM, 7AM, 8:15AM, 9:30AM, 10:45AM,	6AM, 7AM, 8:15AM, 9:30AM, 12PM, 2:30PM,	10:45AM, 1:15PM,

	12PM, 1:15PM, 2:30PM, 3:45PM, 5PM, 6:15PM, 7:30PM, 8:30PM, 9:45PM	5PM, 7:15PM, 8:30PM, 9:30PM	3:45PM, 6:15PM
<b>June - Early September</b>			
7-days a week	6AM, 6:30AM, 7AM, 8:15AM, 8:35AM, 9:30AM, 10:45AM, 11:05AM, 12PM, 2:30PM, 3:45PM, 4:05PM, 6:15PM, 6:30PM, 7:30PM, 8:30PM, 8:45PM, 9:45PM	5:30AM, 6AM, 7AM, 8:15AM, 9:30AM, 12PM, 2:30PM, 5PM, 7:15PM, 9:30PM	7:30AM, 9:50AM, 10:45AM, 12:20PM, 1:15PM, 2:50PM, 3:45PM, 5:20PM, 6:15PM, 7:30PM, 8:30PM
<b>September - Mid October</b>			
7-days a week	6AM, 6:30AM, 7AM, 8:15a, 9:30AM, 10:45AM, 12PM, 1:15PM, 2:30PM, 3:45PM, 5PM, 6:15PM, 6:30PM, 7:30PM, 8:30PM, 9:45PM	6AM, 7AM, 8:15AM, 9:30AM, 12PM, 2:30PM, 5PM, 7:15PM, 8:30PM, 9:30PM	10:45AM, 1:15PM, 3:45PM, 6:15PM

**Falmouth-Edgartown Ferry**

	<i>Depart Falmouth</i>	<i>Depart Edgartown</i>
<b>May 28 - June 13</b>		
Friday	11:30AM, 4PM, 6:30PM	12:45p, 5:15p, 7:45
Saturday & Sunday	9AM, 11:30AM, 4PM	10:15AM, 12:45PM, 5:15PM
<b>June 18 - September 6</b>		

Monday through Thursday	8:30AM, 11AM, 1:30PM, 4PM, 7PM	9:45AM, 12:15PM, 2:45p, 5:15p, 8:15p
Sunday	10AM, 12:30PM, 3PM, 6PM	11:15AM, 1:45p, 4:15p, 7:15p

**Island Queen:**

	Depart Falmouth	Depart Oak Bluffs
<b>Spring and Fall</b>		
Monday through Thursday	9AM, 10:30AM, 3PM	9:40AM, 2:15PM, 3:45PM
Friday	9:00AM, 10:30AM, 3:00PM, 6PM, 8PM	9:40a, 2:15p, 3:45p, 6:45p, 8:45p
Saturday, Sunday	9AM, 10:30AM, 12NOON, 3PM, 4:30PM	9:40AM, 11:05AM, 2:15PM, 3:45PM, 5:15PM
<b>Summer</b>		
7-days a week	9AM, 10:30AM, 12NOON, 1:30PM, 3:00PM, 4:30PM, 6PM	9:40AM, 11:05AM, 12:35PM, 2:15PM, 3:45PM, 5:15PM, 6:45PM
Extra Weekend Sailings	Friday 8PM, Sunday 7:30PM, Labor Day 7:30PM	Friday 8:45PM, Sunday 8:15PM, Labor Day 8:15PM

**Hyannis to Martha's Vineyard Hy-Line:**

	Depart Hyannis	Depart Oak Bluffs
<b>May 1 - May 27</b>		
7-days a week	9:25AM, 3:15AM	11:55AM, 5:25PM
<b>May 28 - June 18 &amp; September - October 11</b>		
7-days a week	8AM, 9AM, 11:40AM, 4:50PM	11:20AM, 4:35PM, 7:10PM, *7:45PM
<b>June 19 - September 6</b>		
7-days a week	8AM, 9AM, 11:40AM, *2:15PM, 4:50PM,	11:20AM, 1:55PM, 4:35PM, 7:10PM,

*does not run 9/6	*7:25PM	7:40PM, 9:40PM
<b>October 12 - October 31</b>		
7-days a week	9:25AM, 3:15PM	11:45AM, 5:30PM

**Hy-Line Ferry -- Hyannis to Nantucket**

**January 1 - May 18**

	<i>Depart Hyannis</i>	<i>Depart Nantucket</i>
7-days a week	6:10AM, *7:30AM, 9:05AM, 11:55AM, +1:25PM, 3:05PM, 7PM	8:40AM, 9:55AM, 11:30AM, 2:20PM, 4PM, 5:35PM, 9:20PM
*Monday only through March 29 and March 30 + +Thursday only through March 26		

**May 19 - June 11 & June 12 - September 6**

	<i>Depart Hyannis</i>	<i>Depart Nantucket</i>
7-days a week	6:10AM, *8:30AM, 9:30AM, 11:20AM, 12:45PM, 2:25PM, 4:15PM, 5:40PM, +8PM	8:40AM, 10:55AM, 12:10PM, 1:50PM, 3:15PM, 5:10PM, 6:45PM, 8:05PM, 10:20PM
*5/21, 5/23, 5/28-5/31 & 6/6 Only, then ALWAYS starting June 12 +Starting 5/28 CHANGES to 8:40 pm & 10:00 pm Fridays Only		

**September 7 - October 7 & October 8 - 11**

	<i>Depart Hyannis</i>	<i>Depart Nantucket</i>
7-days a week	6:10AM, *8:30AM, 9:30AM, 11:20AM, 12:45PM, 2:25PM, 3:45PM, 5:40PM, +8PM, -8:30PM	8:40AM, 10:55AM, 12:20PM, 1:50PM, 3:15PM, 5:10PM, 6:15PM, 8:05PM, ^9:15PM, 10:20PM, ^10:50PM
*Saturday and Sunday only, plus 10/11 +Fridays Only - 10/8 only ^ 10/8-10/11 only		

**October 12 - October 18**

	<i>Depart Hyannis</i>	<i>Depart Nantucket</i>
7-days a week	6:10AM, *8:30AM, 9:30AM, 11:20AM, 12:45PM, 2:25PM, 3:45PM, 5:40PM, +8PM,	8:40AM, 10:55AM, 12:10PM, 1:50PM, 3:15PM, 5:10PM, 6:15PM, 8:05PM, 10:20PM
*Saturday and Sunday only, plus 10/11 +Fridays Only		

**October 19 - December 31**

	<i>Depart Hyannis</i>	<i>Depart Nantucket</i>
7-days a week	6:10AM, *9:05AM, 11:55AM, *1:15PM, 3:05PM, *4:10PM, *6PM, 7PM,	8:40AM, 11:30AM, 2:20PM, *3:45PM, 5:35PM, *6:35PM, *8:25PM, 9:20PM

\*11/24-11/28

**Martha's Vineyard Fast Ferry: QP, RI - Oak Bluffs:**

	<i>Depart Quonset Point</i>	<i>Depart Oak Bluffs</i>
May 29, May 31, June 25, June 27, July 2-5, July 9-11, July 16-18, July 23-25, July 29-Aug 1, Aug 5-9, Aug 12-15, Aug 19-22, Aug 26-29, Sept 2, Sept 4, Sept 6		
7-days a week	8:30AM, 1PM, 5:30PM	12:30PM, 5PM, 9:15PM
May 27, May 30, June 17-24, June 26, June 28-30, July 6-8, July 12-15, July 19-22, July 26-28, Aug 2-4, Aug 10-11, Aug 16-18, Aug 23-25, Aug30-Sept 1, Sept 5, Sept 7-9, Sept 11-13, Sept 16, Sept 18-20, Sept 23, Sept 25-26		
7-days a week	9AM, 3PM	12:45PM, 6:45PM
Sept 10, Sept 17, Sept 24		
7-days a week	9AM, 1PM	12:45PM, 5PM

May 28, July 1, Sept 3		
7-days a week	8:05AM, 12PM, 4:30PM, 8:30PM	11:45PM, 3:45PM, 8:15PM, 11:55PM

**Block Island Traditional Ferry:**

**Mid-March to Early May**

	<i>Depart Pt. Judith</i>	<i>Depart Block Island</i>
Monday	6:30AM, 11AM, 4:45PM	8:15AM, 2:30PM, 6:30PM
Tuesday	10AM, 2:15PM	12:30PM, 4PM
Wednesday & Thursday	8AM, 11:30AM, 3:45PM	9:30AM, 2PM, 5:30PM
Friday	9AM, 1AM, 6PM	10:45AM, 4PM, 7:30PM*
Saturday	11AM, 4PM	8:15AM, 2PM, 5:30PM
Sunday	11AM, 4PM	1PM, 5:30PM

**May**

	<i>Depart Pt. Judith</i>	<i>Depart Block Island</i>
Monday through Thursday	9AM, 11AM, 3PM, 5PM	8:15AM, 11:45AM, 3PM, 5PM
Friday	9AM, 11AM, 3PM, 7PM	8:15AM, 11:45AM, 3PM, 5PM
Saturday & Sunday	9AM, 11AM, 2PM/(3PM Sunday), 5PM	8:15AM, 11:15AM, 3PM, 5PM

**End of May to End of June**

	<i>Depart Point Judith</i>	<i>Depart Block Island</i>
7-days a week	9AM, 11AM, 1PM, 3PM, 5PM, 7PM	8:15AM, 11AM, 1PM, 3PM, 5PM, 7PM

**End of June through August**

	<i>Depart Point Judith</i>	<i>Depart Block Island</i>
7-days a week	8AM, 9:30AM, 10:30AM, 11:45AM, 1:30PM, 3PM, 4:45PM, 5:45PM, 7PM	8:15AM, 10AM, 11:30AM, 12:45PM, 3PM, 4PM, 5:15PM, 6:45PM, 7:45PM

**Block Island Fast Ferry:**

**May 27 - June 18**

	<i>Depart Point Judith</i>	<i>Depart Block Island</i>
Monday - Friday	8AM, 10:30AM, 12:30PM, 5:45PM	9AM, 11:30AM, 4:30PM, 6:30PM
Saturday & Sunday, Memorial Day	8:15AM, 10:30AM, 12:30PM, 3:30PM, 5:45PM	9AM, 11:30AM, 1:30PM, 4:30PM, 6:30PM

**June 19 - September 6**

	<i>Depart Point Judith</i>	<i>Depart Block Island</i>
7-days a week including Labor Day	7:15AM, 9:05AM, 11:10AM, 1:20PM, 4:50PM, 6:45PM	8AM, 10:05AM, 12:15PM, 3:30PM, 5:50PM, 7:35PM

## Appendix 3: List of Organizations for Survey Outreach

1. Annapolis Neighborhood Association
2. Artist Resource Manager, City of Boston
3. Ashmont Hill Association
4. Ashmont-Adams Neighborhood Association
5. Ashmont Valley Neighborhood Association
6. Bloomfield Park Neighborhood Association
7. Blue Hill Avenue, Quincy Street, Magnolia Street and Howard Avenue Neighborhood Association
8. Boston City Councilor, District 3
9. Boston College High School
10. Boston Harbor City Cruises by Hornblower
11. Boston Harbor Island Alliance
12. Boston Harbor Now
13. Boston Planning and Development Agency
14. Boys & Girls Clubs of Dorchester
15. Bowdoin Geneva Residents Association
16. Brunswick Residents Association
17. Budget and Legislative Director, Office of State Senator
18. Cedar Grove Civic Association
19. Champlain Circle (C-Circle) Neighborhood Association (in conjunction with 4 Corners Action Coalition)
20. City of Quincy
21. Clam Point Civic Association
22. Codman Square Neighborhood Council
23. Codman TTF
24. Columbia Savin Hill Civic Association
25. Community Improvement Association
26. Corcoran Jennison Companies
27. Criterion Development Partners
28. CV Properties, LLC
29. Department of Conservation and Recreation
30. Dorchester Neighbors
31. Dorchester North Neighborhood Association
32. Dorchester Park Association
33. Dorchester Unified Neighborhood
34. Dorchester/Roxbury Labor Council
35. Eastman Elder Neighborhood Association
36. Edward M. Kennedy Institute for the US Senate
37. Erie-Ellington Brinsley Partnership
38. Executive Office of Energy and Environmental Affairs
39. Fayston Street Residents Association
40. Fields Corner Civic Association



41. Franklin Field Crime Watch
42. Franklin Field Elderly TTF
43. Franklin Field South Neighborhood Association
44. Freeport-Adams Neighborhood Association
45. Friends of Boston Harbor Islands
46. Friends of Geneva Cliffs
47. Friends of Ronan Park
48. Fund Administrators, Boston Teachers Union Health and Welfare Fund
49. Gables Residential
50. Greater Bowdoin Geneva Neighborhood Association
51. Greater Chamberlain Neighborhood Association
52. Greater Grove Hall Main Streets
53. Greater Hartford Street Neighborhood Association
54. Groom Humphreys Neighborhood Association
55. Grove Hall Residents Association
56. Grove Hall Safe Neighborhood Initiative
57. Hancock Civic Association
58. Harbor Health Services, Inc.
59. Harbor Point Community Task Force, Inc.
60. Harbor Point Residents
61. Harvard/Washington Neighborhood Association
62. Intervale/Normandy Street Residents Association
63. John F. Kennedy Library Foundation
64. John F. Kennedy Presidential Library and Museum
65. John W. McCormack Civic Association
66. Jones Hill Association
67. Lawrence Avenue Group
68. Lower Mills Civic Association
69. Massachusetts Archives and Commonwealth Museum
70. Massachusetts State Representative (D-4th Suffolk)
71. Massachusetts State Senator (D-1st Suffolk)
72. Meetinghouse Hill Civic Association
73. Melville Park Neighborhood Association
74. Mount Bowdoin Betterment Association
75. Museum of Science
76. Neighborhood Services, Dorchester, City of Boston
77. New England Aquarium
78. Nordblom Company
79. Pasadena, Supple and Columbia Roads Neighborhoods Association
80. Peabody Slope Neighborhood Association
81. Polish Triangle United
82. Port Norfolk Civic Association
83. Project RIGHT

84. Redefining Our Community
85. Savin Hill Civic Association
86. Savin Hill Yacht Club
87. Secretary of the Commonwealth of Massachusetts
88. St. Mark's Area Civic Association
89. Stanwood St., Columbia Road Residents Association
90. Talbot Harvard Triangle Neighborhood Association
91. Talbot Norfolk Triangle Neighbors United
92. The American City Coalition
93. The Barr Foundation
94. Thompson Island Outward Bound Education Center
95. UMass Boston, Academic Affairs
96. UMass Boston, Campus Services
97. UMass Boston, Chancellor's Office
98. UMass Boston, Design and Construction
99. UMass Boston, Facilities
100. UMass Boston, Marine Operations
101. UMass Boston, School for the Environment
102. UMass Boston, Urban Harbors Institute
103. United Neighborhood Association
104. Uphams Corner Safe Neighborhood Initiative
105. Uphams Corner West Side Neighborhood Association
106. West of Washington Coalition
107. Winn Companies
108. Winthrop Town Manager
109. Woodrow Avenue Neighborhood Association